IN THE UNITED STATES BANKRUPTCY COURT FOR THE SOUTHERN DISTRICT OF TEXAS HOUSTON DIVISION

In re:

STEWARD HEALTH CARE SYSTEM LLC, et al.,

Debtors.¹

Chapter 11

Case No. 24-90213 (CML)

(Jointly Administered)

DECLARATION OF JOHN R. CASTELLANO IN SUPPORT OF DEBTORS' CHAPTER 11 PETITIONS AND FIRST-DAY PLEADINGS

I, John R. Castellano, pursuant to section 1746 of title 28 of the United States Code, hereby declare that the following is true and correct:

1. I am the Chief Restructuring Officer of each of the Debtors, including Steward Health Care Holdings LLC, a limited liability company organized under the laws of Delaware ("SHC Holdings" and, together with the above-captioned debtors and debtors in possession, collectively, the "Debtors" and, the Debtors together with the Debtors' direct and indirect non-debtor subsidiaries, the "Company" or "Steward"). Prior to becoming Chief Restructuring Officer, I advised the Company in my capacity as Managing Director at AlixPartners, LLP, an affiliate of AP Services, LLC (collectively, "AlixPartners") beginning in October 2023. In these capacities, I am familiar with the Debtors' day-to-day operations, books and records, business and financial affairs, and the circumstances leading to the commencement of these chapter 11 cases.

¹ A complete list of the Debtors in these chapter 11 cases may be obtained on the website of the Debtors' proposed claims and noticing agent at https://restructuring.ra.kroll.com/Steward. The Debtors' service address for these chapter 11 cases is 1900 N. Pearl Street, Suite 2400, Dallas, Texas 75201.

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2. I hold a bachelor's degree in Accounting from DePaul University and a master's degree in Management, Finance, and Strategy from the Kellogg School of Management at Northwestern University. I have over 28 years of financial restructuring and bankruptcy-related experience and over 25 years of experience with AlixPartners. I have served as a Managing Director in AlixPartners' Turnaround & Restructuring Group since 2007. Prior to joining AlixPartners, I worked at Ernst & Young LLP in its Assurance practice as an auditor, and in its Consulting practice focusing on restructuring advisory services. I have served as Chief Restructuring Officer (or in an equivalent role) in numerous large-scale corporate restructurings, including: *In re Aearo Technologies LLC*, No. 22-02890 (JJG) (Bankr. S.D. Ind. 2022); *In re Footprint Power Salem Harbor Development LP*, No. 22-10239 (MFW) (Bankr. D. Del. 2022); *In re Alpha Latam Management, LLC*, No. 21-11109 (JKS) (Bankr. D. Del. 2021); *In re Lonestar Resources US Inc.*, No. 20-30336 (DRJ) (Bankr. S.D. Tex. 2020); and *In re Aegerion Pharmaceuticals, Inc.*, No. 19-11632 (MG) (Bankr. S.D.N.Y. 2019).

3. AlixPartners specializes in designing and implementing business turnarounds, assisting companies with the administration of the bankruptcy process, and providing interim crisis management, among other things. AlixPartners provides these services for companies throughout the financial services industries and has an intimate understanding of the economic, regulatory, operational, strategic, and financial factors that drive these businesses. AlixPartners' prior experience includes a range of activities and services targeted at restructuring, stabilizing, and improving a company's financial position. These services have historically included: (i) providing executive leadership to financially distressed companies; (ii) developing or validating forecasts, business plans, and related assessments of a business's strategic position;

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(iii) monitoring and managing cash, cash flow, and supplier relationships; (iv) assessing and recommending cost reduction strategies; and (v) designing and negotiating financial restructuring packages.

4. Except as otherwise indicated, the facts set forth in this declaration (this "**Declaration**") are based upon my personal knowledge, my review of relevant documents, information provided to me by employees working under my supervision, my opinion based upon experience, knowledge, and information concerning the Company's operations and financial condition, my own reasonable inquiry, and/or my discussions with the Company's other officers, directors, and restructuring advisors, including professionals at Weil, Gotshal & Manges LLP ("Weil"), restructuring investment banker Lazard Frères & Co. LLC ("Lazard"), Stewardship Health and Northern Massachusetts and Florida hospitals investment banker Leerink Partners LLC ("Leerink"), hospital banker Cain Brothers ("Cain"), and AlixPartners (collectively, the "Advisors"). I am over the age of 18 and I am authorized to submit this Declaration on behalf of the Debtors. If called to testify, I would testify competently to the facts set forth in this Declaration.

5. On May 6, 2024 (the "**Petition Date**"), each of the Debtors filed voluntary petitions for relief under chapter 11 of title 11 of the United States Code (the "**Bankruptcy Code**") with the United States Bankruptcy Court for the Southern District of Texas (the "**Court**"). The Debtors have filed various motions and pleadings seeking certain "first day" relief (collectively, the "**First Day Motions**") to minimize any disruption that filing these chapter 11 cases may have on their operations. I submit this Declaration to assist the Court and parties in interest in understanding the circumstances compelling the commencement of these chapter 11 cases and in

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support of the Debtors' chapter 11 petitions and First Day Motions filed contemporaneously herewith.

- 6. This Declaration is organized into four sections:
- **Part I** provides a general overview of the Company's history and current business operations;
- **Part II** summarizes the Debtors' prepetition corporate and capital structure;
- **Part III** describes the circumstances leading to the commencement of these chapter 11 cases; and
- **Part IV** provides a summary of the evidentiary support for the First Day Motions.

Preliminary Statement

7. Steward is the largest private, physician-owned health care network in the United States, providing care to more than two million patients annually, and employing a workforce of nearly 30,000. Since its inception, Steward has become a national, integrated health care network across 10 states comprised of 31 hospitals and over 400 facility locations (including physician practice offices, ambulatory surgical centres, and diagnostic imaging centres) with over 4,500 primary and specialty care physicians, all committed to serving patients in underinsured and underserved communities.

8. Although Steward has faced financial headwinds in recent months, patient care is and has always has been Steward's first priority. Consistent with Steward's unwavering commitment to its patients and the communities it serves, the Debtors are entering into these cases to stabilize their operations and with a debtor-in-possession financing facility that contemplates a new-money loan from an affiliate of Medical Properties Trust, Inc. ("MPT") (the "Junior DIP Facility"), \$75 million proposed to be made available during the interim period (and up to an additional \$225 million subject to the satisfaction of certain conditions acceptable to MPT) that

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will allow Steward to continue to provide the highest levels of care to its patients in the face of challenges that have impacted its operating model. Importantly, *Steward has secured financing to fund the ongoing operations of its hospitals and keep Steward's hospitals and other facilities open to ensure patients have access to critical care.* This financing will provide Steward the financial resources to allow it to stabilize its operations and continue its strategic restructuring and sale process, including in the short-term, finalizing a stalking horse agreement for the sale of Stewardship Health, the Company's highly valued managed-care business.

9. Unfortunately, health care systems in the United States are navigating a historically challenging operating environment. Despite the strength of its nationwide network of hospitals and physicians, as described herein, in the wake of the COVID-19 pandemic, Steward has dealt with a number of operational challenges and negative market trends that have eroded its earnings and liquidity over the last several years, including patient mix and low and lagging reimbursement rates, as well as declines in patient visits and revenue, the continued movement of inpatient services to outpatient settings (resulting in lower margins), a tightening labor market and sharp increases in labor costs, inflationary pressures, and more recently, regulatory and political pressures. Certain of Steward's hospitals, including those in Northern Massachusetts, have suffered more significant financial stress than others on account of lagging and lower Medicaid reimbursement rates when compared to patient mix, putting pressure on the entire Steward system.

10. In recent months, the combination of these forces exacerbated Steward's liquidity issues, resulting in pressure from vendors and creditors, limiting access to supplies and equipment, further reducing revenues and creating a snowball effect that resulted in significant trade claims and the Debtors needing to seek a series of emergency bridge loans and other financial concessions from its existing secured lenders and its landlord, MPT, to fund operations. In the

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face of such challenges, the Debtors also began the pursuit of various strategic transactions under the oversight of a special committee (the "**Transformation Committee**") of the board of managers (the "**Board**") of SHC Holdings (comprised of myself as well as independent and disinterested managers with restructuring experience, William Transier and Alan Carr), including a marketing process for Stewardship Health and the Debtors' hospital portfolio. The Transformation Committee has the sole and exclusive authority to, among other things, oversee the administration of these chapter 11 cases, investigate and prosecute any claims held by the Company against insiders of the Company (as well as avoidance actions), and approve transactions on behalf of the Board.

11. Although the Debtors have been able to obtain significant interest from third-parties in purchasing hospitals and operations at attractive levels, recurring liquidity shortfalls necessitated the Company seeking the relief of an in-court process. As a result, the Debtors have commenced these chapter 11 cases to secure new-money financing under the Junior DIP Facility from MPT that will address the Company's liquidity concerns, allow Steward to continue to operate its hospitals in the ordinary course and preserve the value of its unique national network of talented physicians and healthcare workers for the benefit of all of its stakeholders. With access to the Junior DIP Facility, Steward's patients, physicians, employees, regulators, and suppliers can all be assured that Steward's operations are stable and that Steward hospitals will continue to deliver the highest quality of patient care.

12. In addition, Steward intends to use the chapter 11 cases to continue its strategic market solicitation strategy that it commenced prior to the Petition Date to seek out buyers and investors that will continue to operate Steward's hospitals and value-based care network for the benefit of the patients and the mostly underserved, underinsured communities Steward serves,

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maximize recoveries for Steward's stakeholders, and preserve Steward's workforce of nearly 30,000 employees, 3,250 affiliate providers, 400 independent physicians, and 450 physician groups, including nearly 4,500 dedicated physicians and 300 physician assistants, 9,100 nurses and nurse practitioners, and 9,200 other skilled health care workers.

13. The prepetition strategic marketing process already has yielded significant interest in Steward's operations. Steward, led by its independent healthcare investment bankers, Leerink and Cain, is engaged in active discussions with numerous bidders interested in continuing to operate Steward's hospitals and value-based care business. Indeed, Steward:

- has executed a letter of intent and is in advanced discussions with Collaborative Care Holdings, LLC, an affiliate of UnitedHealth Group Incorporated ("United") to act as a stalking horse purchaser for the Stewardship Health business;
- has received indications of interest from multiple potential buyers for its Southern Massachusetts, Arizona, and Texas hospital operations;
- is in discussions with various third parties interested in operating the Company's hospitals in Northern Massachusetts, as well as with state officials and regulators to facilitate the transition of such hospitals to new operators;
- has generated interest in the Debtors' hospitals in Ohio, Pennsylvania, Arkansas, and Louisiana; and
- has launched a market solicitation process for the Debtors' hospitals in Florida to explore a sale or reorganization around such hospital operations.
- 14. The Debtors' strategic transaction strategy will be the foundation of these

chapter 11 cases and will be critical to maximizing recoveries for creditors through value-maximizing sale or reorganization transactions intended to benefit all stakeholders, including Steward's patients, vendors, physicians, employees, and regulators. The Debtors

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anticipate filing a motion seeking approval of proposed bidding procedures in the coming days, which propose a timeline for their postpetition marketing process.

15. Although the Debtors have secured a financing facility that contemplates \$75 million of committed financing during the interim period and up to \$225 million of additional new-money financing (subject to the satisfaction of certain conditions acceptable to MPT), the Debtors must move expeditiously through these chapter 11 cases to consummate a series of value-maximizing transactions. The Junior DIP Facility sets forth milestones by which the Debtors must accomplish various objectives to ensure these chapter 11 cases proceed at pace, including, but not limited to the following:

DIP Financing Milestones		
File Bidding Procedures Motion	May 13, 2024	
Entry of Final DIP Order	June 3, 2024	
Hospital Sale Timeline		
First Round Hospitals: ² Bid Deadline	June 25, 2024	
First Round Hospitals: Auction	June 28, 2024	
First Round Hospitals: Sale Hearing	July 2, 2024	
Second Round Hospitals: ³ Bid Deadline	July 26, 2024	
Second Round Hospitals: Auction	July 30, 2024	
Second Round Hospitals: Sale Hearing	August 2, 2024	

16. Time is of the essence in these chapter 11 cases. Although Steward's physicians and other uniquely talented healthcare providers, as well as Steward's critical suppliers and other key stakeholders have been supportive of the Company, it is crucial that Steward moves swiftly through these chapter 11 cases to preserve their commitment to the Debtors and allow the Debtors to preserve the value of their estates. The proposed Junior DIP Financing is projected to

² "**First Round Hospitals**" refers to all of the Debtors' hospitals, other than those in Florida.

³ "Second Round Hospitals" refers to the Debtors' hospitals in Florida.

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allow the Debtors to operate in the ordinary course, and the Debtors intend to use such financing and the sale proceeds from the marketing process to ultimately pursue a chapter 11 plan that will maximize distributions for creditors, while simultaneously exploring a reorganization with a rationalized footprint of hospitals. The Debtors believe that all constituents—including lenders, landlords, vendors, patients, and employees—will benefit significantly from this chapter 11 proceeding.

I. BACKGROUND

A. Steward's History

17. Steward was formed in 2010, by renowned cardiac surgeon Dr. Ralph de la Torre, following the acquisition of six (6) hospitals in Massachusetts from Caritas Christi Health Care ("**Caritas**"), a struggling hospital system run by the Roman Catholic Archdiocese of Boston that was experiencing financial distress. Over the next decade, Steward strategically expanded its footprint through a series of transactions designed to broaden its national reach and expand its model and philosophy of value-based care, including:

- In early 2017, the Company acquired seven (7) hospital facilities from Community Health Systems in Ohio, Pennsylvania, and Florida in a single transaction.
- Also in 2017, the Company merged with IASIS Healthcare LLC, adding 18 hospitals in Arizona, Arkansas, Colorado, Louisiana, Texas, and Utah to its healthcare network.
- In 2021, Steward acquired another five (5) hospitals in South Florida from Tenet Healthcare.
- 18. Today, Steward operates one of the largest accountable care organizations

(an "ACO") in the United States, including facilities and operations in Massachusetts, New

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Hampshire, Texas, Arkansas, Louisiana, Ohio, Pennsylvania, Florida, Utah, and Arizona. The geographical spread of Steward's hospitals is reflected in the following graphic:



B. Value-Based Care Model

19. Steward is one of the healthcare systems that helped forge the concept of value-based care in the United States, and is a pioneer in risk-bearing, fully integrated care. Steward's value-based care model is designed to create financial incentivizes to maximize clinical quality and outcomes for patients by having Steward, as provider of care, assume the risk of coordinating all care and healthcare choices. This model both enhances the quality of care and reduces cost, improving outcomes for Steward's patient population, most of whom are underinsured and live in underserved communities. Steward's integrated model is designed to create a seamless experience for patients, increase efficiency without sacrificing quality, reduce redundancy, and optimize the use of Steward's extensive resources.

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20. Value-based care models, as opposed to "fee for service" models,⁴ incentivize health care providers to deliver high *quality* (rather than high *quantity*) health care to their patients. Specifically, providers in a value-based health care model are rewarded for positive health outcomes for their patients and controlled overall healthcare costs, as determined through certain predefined quality and cost targets, incentivizing providers to keep their patients well. With more than 14 years of data and experience, Steward is optimally positioned to understand its patients' health status, apply best-in-class technology to reduce total medical expenses, and deliver industry-leading health outcomes and patient experience. Additionally, the Company's approach focuses on "total care"—it does not only employ doctors and nurses, but also social workers, pharmacists, specially trained medical technicians, and other health care workers.

21. In support of its value-based system, Steward focuses on three primary principles. *First,* "right site-ing" health care to local, high-quality lower cost providers when appropriate, such as sending patients to walk-in clinics instead of emergency departments for routine checks. *Second,* "right sizing" care to decrease overlapping or redundant services and provide targeted, effective care to patients (e.g., by having one centralized emergency room in a

⁴ Unlike the Debtors' value-based care system, fee-for-service systems reimburse providers for each service they provide to patients regardless of outcome, thereby incentivizing providers to deliver excessive treatments, as their payment is tied to quantity of care rather than quality.

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hospital that all providers can use). *Third*, employing strategic partners to supplement Steward's services to provide tertiary and quaternary care when needed. Together, these principles allow Steward to leverage its expansive health care network to deliver targeted, effective and quality care to its patients efficiently, thereby lowering overall healthcare costs.

22. To that end, the Company has also increased the number of affiliate healthcare providers and employed advanced practice providers, including nurse practitioners and physician assistants over time, to more efficiently provide high-quality value-based primary and specialist care. Specifically, between 2022 and 2023, Steward added approximately 550 physicians and physician assistants and approximately 100 nurse practitioners to its network.

23. Another critical element in the Company's value-based care model is its best-in-class information reporting capabilities, which enable the Company to make timely, informed decisions designed to optimize hospital resources and drive better outcomes for its patients. The Company's robust information technology platform uses external and internal variables to track and solve challenges relating to patient volume, staff management, patient length of stay, and supply chain needs. The Company's extensive information reporting improves patient care and cost efficiency across Steward's health care platform.

C. Operations and Key Assets

24. The Debtors' operations are comprised of two primary business lines: (1) *Steward Health*, the Company's hospital operations, and (2) *Stewardship Health*, the Company's risk-based payor contracting network and related primary care practices. Each business line is served by the Company's network of employed, contracted, and affiliated physicians, including *Steward Medical Group*, the Company's multi-specialty physician group that services specialist providers to Steward Health and primary care providers to Stewardship Health. As of the Petition Date, the Debtors have nearly 30,000 employees, including nearly 1,800

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employed physicians and 300 physician assistants, 9,100 employed nurses and nurse practitioners, 9,200 other skilled health care worker, and have approximately 3,250 affiliate providers, including approximately 900 affiliate primary care providers and 2,350 affiliate specialty providers.

25. *Steward Health*. Steward Health consists of Steward's hospital operations, including the Company's 31 acute care hospital campuses ("Steward Hospital Management" or "SHM") and approximately 2,350 of the Company's specialist providers ("Steward Specialty Group" and together with Steward Hospital Management, "Steward Health"). SHM has invested heavily in its facilities, technology, and programs to produce the best-in-class quality, expense management, and predictive analytics to drive clinical excellence and operational efficiency. In recognition of the excellence of its services, SHM has received the nation's top awards in quality and safety, including recognition in 2021 by the American College of Cardiology as one of the best health systems in the United States for cardiovascular care.⁵

26. Steward Specialty Group houses the Company's multi-specialty physician group practice, including medical specialties and surgical specialties, and has a growing number of affiliated skilled nursing facilities, ambulatory surgery centres, urgent care units, imaging and diagnostic centres, and laboratories. Steward Specialty Group complements SHM's hospital operations by providing hospitalists and certain "in-hospital" specialists. This collaborative approach between the Company's hospitals and specialists allows the Company to better serve its communities by providing a comprehensive suite of health care options to deliver best-in-class care.

⁵ See Steward Health Care Recognized by the American College of Cardiology in the "Best Hospitals" Issue of U.S. News & World Report, available at https://www.steward.org/newsroom/2021-10-18/steward-health-carerecognized-american-college-cardiology-best-hospitals-issue.

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27. *Stewardship Health*. Stewardship Health is among the largest and best performing ACOs in the United States and is at the heart of the Company's value-based system. ACOs are an alternative payment model in which physicians and hospitals assume responsibility for the total cost of care for a population of patients. If the ACO meets certain targets for quality of care and keeps healthcare costs below certain predetermined benchmarks, then the ACO is eligible to share in the implied savings. If, on the other hand, the ACO exceeds total cost of care, then the ACO may be required to repay a portion of total cost of care above the applicable benchmark.

28. Stewardship Health manages a portfolio of risk-based contracts with local health plans and government entities, including Blue Cross Blue Shield of Massachusetts and Medicaid,⁶ and through a management services arrangement with Brighton Marine, Inc. (a non-profit organization), administers the US Family Health Plan, a Tricare Prime insurance option funded by the United States Department of Defense for active duty military family members, National Guard, Reserves and retired uniformed services beneficiaries and their families.⁷ Additionally, Stewardship Health has risk-based contracts with certain third-party insurance providers, under which the Company is liable for cost of medical care for third-party payor members. In total, Stewardship Health serves over 800,000 patients annually, with approximately 3,250 affiliate providers, including 900 primary care providers, and 2,350 specialist providers

⁶ As further described below, since 2022, the Company's Medicare value-based business has been jointly managed with CareMax, Inc. ("**CareMax**").

⁷ Brighton Marine delivered a letter to Steward, dated April 26, 2024, purportedly terminating the parties' contract effective May 31, 2024. Steward has informed Brighton Marine that its attempted termination is unfounded and the purported notice is invalid and void. Steward continues to operate under the parties' management services agreement and further informed Brighton Marine that the agreement remains in full force and effect.

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serving patients in Arkansas, Arizona, Florida, Louisiana, Ohio, Pennsylvania, Massachusetts, New Hampshire, Rhode Island, and Texas.

29. Stewardship Health's mission is to improve the health of patients, enhance the experience of care for individuals, reduce per capita cost of health care, and retain physicians. As with all ACOs, Stewardship Health's success rests on its ability to provide targeted, high-quality care and reduce excessive services that do not improve outcomes for patients. Stewardship Health achieves this mission by applying rigorous population health analytics, tech-enabled chronic care management programs, practice performance improvement tools, and risk adjustment strategies to achieve superior health outcomes and measurable reductions in total medical expenses. Stewardship Health also leverages the Company's expansive network to decrease costs through coordinated care, expanded patient access, improved purchasing power, and economies of scale.

II. CORPORATE AND CAPITAL STRUCTURE

A. Corporate Governance & Management

30. A chart summarizing the Debtors' corporate organization structure, as of the date hereof, is attached hereto as **Exhibit B**. As set forth therein, each of the Debtors is either a direct or indirect subsidiary of SHC Holdings. Non-Debtors Steward Health Care Investors LLC owns 90.1% of the equity interests in SHC Holdings and MPT Sycamore Opco LLC (an affiliate of MPT) owns a passive, non-voting 9.9% equity interest in SHC Holdings.

31. The current Board of SHC Holdings is comprised of the following members, shown below alongside their respective positions:

Name	Position
Ralph de la Torre, M.D.	Director, Chairman of the Board & CEO
Mark Rich	Director & President
Rubén José King-Shaw, Jr.	Director & Chief Strategy Officer

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Name	Position
Michael G. Callum, M.D.	Director & EVP for Physician Services
Hon. John Boehner	Director
Sister Vimala Vadakumpadan	Director
Carlos M. Hernandez	Director
James J. Karam	Director
William Transier	Director (Transformation Committee Member)
Alan Carr	Director (Transformation Committee Member)

32. In December 2023, the Board established the Transformation Committee, which is comprised of myself, William Transier and Alan Carr. The Transformation Committee has full, sole, and exclusive authority of the Board to pursue, oversee, negotiate, and approve transactions, as well as oversee the administration of these chapter 11 cases. In addition, the Company has launched an independent investigation of certain claims or causes of action that may be held by the Company. The investigation is being led by a sub-committee of the Transformation Committee comprised of Williams Transier and Alan Carr. The sub-committee, with the assistance of Weil and the Company's other professionals, has sole authority to investigate, prosecute, and settle avoidance actions and causes of action against the Company's insiders.

B. Prepetition Capital Structure

33. As of the Petition Date, the Debtors had approximately \$1.2 billion in aggregate principal amount of funded debt obligations outstanding, and approximately \$6.6 billion in long-term lease obligations. The table below summarizes the Debtors' prepetition capital structure.

Prepetition Indebtedness	Principal Amount Outstanding	All-in Interest Rate ⁸	Maturity		
Secured Debt	Secured Debt				
ABL First Out	\$49.3 mm	ABR + 6.50%	8/4/2027		
ABL Facility	\$247.3mm	ABR + 9.00%	8/4/2027		
FILO Facility	\$305.5mm	ABR + 12.75%	12/31/2027		
Bridge Facility	\$274.5mm ⁹	SOFR + 10.75%	6/30/2024		
MPT Facility	\$216.7mm	Various ¹⁰	1/1/2028 ¹¹		
MPT Stewardship Note	\$82.5mm ¹²	SOFR + 15.00%	6/30/2024		
Total Secured Debt	\$1.2 billion				
Select Unsecured Liabilities					
Est. MPT Lease Obligations	\$6.6 billion ¹³¹⁴	N/A	10/31/41 (lease end)		
Investor Note	\$363.3mm	4.0%	2/2029		
MAAPP Loans	\$32.2mm	4.0%	Various		
Est. Trade Payables	\$979.4mm	N/A	N/A		
Total Select Unsecured Liabilities	\$8.0 billion				
Total Secured Debt and Select Unsecured Liabilities	\$9.2 billion				

34. Prepetition Intercreditor Agreement. The priority of the liens of the

Prepetition Lenders (as defined below) is set forth in that certain Amended and Restated

⁸ The default interest rates under the credit documents are as follows: (i) ABL/FILO Facility – applicable rate + 2%; (ii) Bridge Facility – applicable rate + 2%; (iii) MPT Facility – Interest Rate + 5%; and (iv) MPT Stewardship Note – Floating Interest Rate + 5%.

⁹ Includes 1.85x minimum MOIC due at maturity and upon certain defaults.

¹⁰ Increased by 4.0% if PIK.

¹¹ As of the Petition Date, there are seven (7) outstanding tranches under the MPT Facility, all of which mature on January 1, 2028, except Tranche 4, which matures on October 31, 2031.

¹² Includes 1.25x minimum MOIC due at maturity and upon certain defaults.

¹³ Amount represents (i) contractually deferred rent; (ii) other unpaid additional amounts; and (iii) future, undiscounted rent due under the Master Leases through October 31, 2041. Includes average rent escalators ranging from 2.5% to 3.5% annually. Amount is approximate, unaudited, and does not include all amounts payable under the Master Leases.

¹⁴ Undiscounted future rents are presented for illustrative purposes only and do not represent balance sheet lease liabilities under generally accepted accounting principles.

Intercreditor Agreement, dated as of February 21, 2024 (as may be amended, restated, amended and restated, supplemented or otherwise modified from time to time, the "**Prepetition Intercreditor Agreement**"), by and among, *inter alios*, the ABL/FILO Representation (as defined therein), the Bridge Representative (as defined therein), the MPT Lenders (as defined therein), MPT Sycamore Opco, LLC, SHC and certain of SHC's subsidiaries and affiliates, as summarized below:

Collateral and Lien Priority ¹⁵				
Collateral	Description	Lien Priority		
ABL/FILO Priority Collateral	 Accounts, account receivables and health-care insurance receivables (subject to certain exceptions) Facility permits Inventory and goods (other than equipment) Assets¹⁶ and equity interests¹⁷ of the Debtors that own the Stewardship business Certain designated equipment (subject to a \$110 million cap) Proceeds of the foregoing, insurance, books and records and other assets relating to the above 	 <u>First Priority</u>: ABL/FILO Facility <u>Second Priority</u>: Bridge Facility <u>Third Priority</u>: MPT¹⁸ 		
ABL/FILO Exclusive Collateral	 Assets of any ABL/FILO Loan Party that are not MPT Collateral (e.g., generally, assets of a ABL/FILO Loan Party that has not pledged its assets to MPT)¹⁹ Equity interests of SHC 	 <u>First Priority</u>: ABL/FILO Facility <u>Second Priority</u>: Bridge Facility 		
MPT Priority Collateral	All MPT Collateral, excluding the Prepetition ABL/FILO Priority Collateral	 <u>First Priority</u>: MPT <u>Second Priority</u>: ABL/FILO Facility and Bridge Facility 		

¹⁵ Capitalized terms used but not defined in this table shall have the meanings ascribed to them in the Prepetition Intercreditor Agreement.

¹⁶ Including the assets of (i) Steward Health Care Network, Inc., (ii) Steward Physician Contracting, Inc., (iii) Steward Emergency Physicians, Inc., (iv) Steward Medicaid Care Network, Inc., (v) Steward Operations Holdings LLC, (vi) Stewardship Health, Inc., (vii) Stewardship Health Medical Group, Inc. and (viii) Stewardship Services Inc.

¹⁷ Including the Equity Interests in (i) Steward Physician Contracting, Inc., (ii) Steward Health Care Network, Inc., (iii) Steward Health Care Network ACO Texas, Inc., (iv) Steward Medicaid Care Network, Inc., (v) Steward Accountable Care Organization, Inc., (vi) Steward Healthcare Management Services, LLC, (vii) Altus ACE, LLC, (viii) Stewardship Health, Inc., (ix) Stewardship Health Medical Group, Inc. and (x) Stewardship Services Inc.

¹⁸ MPT's lien on the assets and equity interests of the Debtors that own the Stewardship business is subject to a cap equal to the sum of (i) \$180 million and (ii) the outstanding principal amount of the Prepetition Stewardship Note multiplied by 2.5.

¹⁹ MPT Collateral includes all assets of any MPT Credit Party, in which a lien is granted, or purported to be granted to any MPT Party as security for any MPT Obligations and all proceeds and products thereof.

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MPT Exclusive Collateral	 Real property and fixtures subject to MPT liens and all proceeds and products thereof Assets of any MPT Credit Party that are not ABL/FILO Collateral²⁰ 	• <u>First Priority</u> : MPT
FILO Bridge Exclusive Collateral	• Rights to receive proceeds in connection with the sale, assignment, transfer or other disposition of the Excess Properties ²¹	 <u>First Priority</u>: FILO Bridge Lenders <u>Second Priority</u>: FILO Lenders

*(i) Funded Debt Obligations*²²

35. *ABL/FILO Facility*. On August 4, 2023, Steward Health Care System LLC

("SHC"), as borrower, and certain other Debtor affiliates of SHC from time to time party thereto (together with SHC, collectively, the "Prepetition ABL/FILO Loan Parties"), entered into that certain *Credit Agreement* (as may be amended, restated, amended and restated, supplemented or otherwise modified from time to time, the "Prepetition ABL/FILO Credit Agreement") with Sound Point Agency LLC, as administrative agent (the "Prepetition ABL/FILO Administrative Agent"), Chamberlain Commercial Funding (Cayman) L.P., as collateral agent (the "Prepetition Collateral Agent"), Brigade Agency Services LLC, as FILO agent (the "Prepetition FILO Agent" and, together with the Prepetition ABL/FILO Administrative Agent and the Prepetition Collateral Agent, the "Prepetition ABL/FILO Agents"), and the lenders parties thereto from time to time (the "Prepetition ABL/FILO Lenders" and, together with the Prepetition ABL/FILO Agents and any other Secured Parties (as defined in the Prepetition ABL/FILO Credit Agreement),

²⁰ ABL/FILO Collateral includes all assets (including certain designated equipment subject to a \$110 million cap) of any Prepetition ABL/FILO Loan Party, in which a lien is granted, or purported to be granted to any Prepetition ABL/FILO Secured Party as security for any ABL/FILO Obligation.

²¹ Excess Properties are certain MPT-owned properties that the Debtors lease, which are listed in that certain *Excess Property Disposition Agreement*, dated as of February 21, 2024 (as amended, restated, amended and restated, supplemented or otherwise modified from time to time), by and among SHC, the lessor entities party thereto, the lessee entities party thereto and the Prepetition Bridge Agent.

²² The following description of the Debtors' capital structure is for informational purposes only and is qualified in its entirety by reference to the documents setting forth the specific terms of such obligations and their respective related agreements.

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the "**Prepetition ABL/FILO Secured Parties**"), providing for (a) a senior secured revolving credit facility in an original aggregate principal amount of \$300 million (the "**ABL Facility**" and the lenders thereunder, the "**ABL Lenders**") and (b) a senior secured term loan facility in an aggregate original principal amount of \$200 million (the "**FILO Facility**" and the lenders thereunder, the "**FILO Lenders**" and the FILO Facility, together with the ABL Facility, the "**ABL/FILO Facility**"). Pursuant to the Prepetition ABL/FILO Credit Agreement, the ABL Facility has payment priority over the FILO Facility. SHC's obligations under the ABL/FILO Facility are guaranteed by the other Prepetition ABL/FILO Loan Parties.

36. On October 16, 2023, SHC borrowed an additional \$30 million of term loans under the FILO Facility pursuant to the second amendment to the Prepetition ABL/FILO Credit Agreement. On November 17, 2023, SHC borrowed a further \$70 million of term loans under the FILO Facility pursuant to the third amendment to the Prepetition ABL/FILO Credit Agreement. On December 18, 2023, SHC executed the Forbearance Agreement, by and among the Prepetition ABL/FILO Loan Parties party thereto and the Consenting Lenders (as defined therein), pursuant to which SHC paid a consent fee in an amount equal to 1.50% of the then outstanding loans under the Prepetition ABL/FILO Credit Agreement in kind to the Consenting Lenders. On January 2, 2024, SHC executed the Second Forbearance Agreement, by and among the Prepetition ABL/FILO Loan Parties party thereto and the Consenting Lenders. On February 21, 2024, SHC executed the Third Forbearance Agreement, the fourth amendment to the Prepetition ABL/FILO Credit Agreement, and the second amendment to the Agreement Among Lenders (defined herein), by and among the Prepetition ABL/FILO Loan Parties party thereto and the Consenting Lenders, pursuant to which SHC paid a consent fee (x) in an amount equal to 1.50% of the then outstanding loans under the ABL Facility to the Consenting Lenders who held Loans

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(as defined therein) under the ABL Facility and (y) in an amount equal to 1.00% of the then outstanding loans under the FILO Facility to the Consenting Lenders who held loans under the FILO Facility, in each case, paid in kind. As of the Petition Date, including all outstanding and accrued interest, approximately \$607.8 million of obligations under the ABL/FILO Facility are outstanding.

37. Pursuant to that certain Pledge and Security Agreement, dated as of August 4, 2023 (as may be amended, restated, amended and restated, supplemented or otherwise modified from time to time, the "Prepetition ABL/FILO Security Agreement"), by and among the Prepetition ABL/FILO Loan Parties from time to time party thereto and the Prepetition Collateral Agent, and subject to that certain Agreement Among Lenders, dated as of August 4, 2023 (as may be amended, restated, amended and restated, supplemented or otherwise modified from time to time, the "Agreement Among Lenders"), by and among the Prepetition ABL/FILO Lenders party thereto, the obligations of the Prepetition ABL/FILO Loan Parties under the ABL/FILO Facility are secured by (a) a first priority lien on the ABL/FILO Priority Collateral (as defined in the Prepetition Intercreditor Agreement) and (b) a second priority lien on the MPT Priority Collateral (as defined in the Prepetition Intercreditor Agreement), other than with respect to the MPT Exclusive Collateral (as defined in the Prepetition Intercreditor Agreement). The obligations owed by the Prepetition ABL/FILO Loan Parties to the FILO Lenders under the FILO Facility are secured by a second priority lien on the FILO Bridge Exclusive Collateral (as defined in the Prepetition Intercreditor Agreement). The Agreement Among Lenders provides, among other things, that solely as between the ABL Lenders and the FILO Lenders, proceeds from Collateral (as defined therein) will be applied to pay obligations under the ABL Facility prior to paying the corresponding categories of obligations under the FILO Facility.

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38. Bridge Facility. On February 21, 2024, Steward Health Care Network, Inc., Steward Emergency Physicians, Inc., Steward Physician Contracting, Inc., Steward Medicaid Care Network, Inc., Stewardship Health, Inc., Stewardship Health Medical Group, Inc., and Stewardship Services Inc., collectively, as borrower (the "Prepetition Bridge Borrower"), together with certain Debtor affiliates of the Prepetition Bridge Borrower (together with the Prepetition Bridge Borrower, collectively, the "Prepetition Bridge Loan Parties") entered into that certain Credit Agreement (as amended, restated, amended and restated, supplemented, or otherwise modified from time to time, the "Prepetition Bridge Credit Agreement") with certain of the FILO Lenders and the Prepetition MPT Secured Party (as defined below) (collectively, the "Prepetition Bridge Lenders") and Brigade Agency Services LLC, as administrative agent and collateral agent (in such capacities, the "Prepetition Bridge Agent"). The Prepetition Bridge Credit Agreement provides for a \$150 million delayed draw term facility (the "Bridge Facility") with commitments to be funded equally between the participating FILO Lenders and the Prepetition MPT Secured Party. As of the Petition Date, including all outstanding and accrued interest and the MOIC Amount (as defined below), approximately \$274.5 million of obligations are outstanding under the Bridge Facility. Under the Bridge Facility, the Prepetition Bridge Loan Parties are required to pay an amount to the Prepetition Bridge Lenders equal to (a) 0.85x the aggregate amount of commitments (excluding, for the avoidance of doubt, interest that is paid in kind, capitalized and added to the principal amount of the Bridge Facility pursuant to the terms of the Prepetition Bridge Credit Agreement) under the Bridge Facility on February 21, 2024 (which was \$150 million) less (b) the amount of cash interest previously received by the Prepetition Bridge Lenders on or prior to such date of payment (the "MOIC Amount") upon the occurrence of (i) the maturity date, the payment in full of the obligations under the Bridge Facility, an event of default

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under the Bridge Facility and/or the acceleration of loans under the Bridge Facility and (ii) subject to the application of proceeds provisions in the Bridge Facility, any other repayment or prepayment of loans under the Bridge Facility (the events in clauses (i) and (ii), a "**MOIC Event**").

39. In connection with the Bridge Facility, pursuant to that certain *Pledge and Security Agreement*, dated as of February 21, 2024 (as may be amended, restated, amended and restated, supplemented or otherwise modified from time to time), by and among the Prepetition Bridge Loan Parties party thereto from time to time and the Prepetition Bridge Agent, the Prepetition Bridge Loan Parties' obligations under the Bridge Facility are secured by (a) a second priority lien on the ABL/FILO Priority Collateral and (b) a second priority lien on the MPT Priority Collateral, other than with respect to the MPT Exclusive Collateral. The obligations owed by the Prepetition Bridge Loan Parties to the Prepetition Bridge Lenders that are also FILO Lenders under the FILO Facility are secured by a first priority lien on the FILO Bridge Exclusive Collateral.

40. **Prepetition TRS Note and Prepetition Stewardship Note.** On June 30, 2020, SHC executed that certain Second Amended and Restated Promissory Note (the "**Original Prepetition TRS Note**") with MPT TRS Lender-Steward, LLC (the "**Prepetition MPT Secured Party**" and together with the Prepetition ABL/FILO Lenders and the Prepetition Bridge Lenders, the "**Prepetition Lenders**"), providing for a term loan in the original amount of \$85.6 million (as may be amended, restated, amended and restated, supplemented, or otherwise modified from time to time, the "**MPT Facility**"). On April 12, 2022, SHC and the Prepetition MPT Secured Party executed the second amendment to the Original Prepetition TRS Note to provide an additional \$150 million loan under the MPT Facility. On December 6, 2022, SHC and the Prepetition MPT Secured Party executed the third amendment to the Original Prepetition TRS Note to provide an additional \$28 million loan under the MPT Facility. On January 31, 2023, SHC and the Prepetition

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MPT Secured Party executed the fourth amendment to the Original Prepetition TRS Note to provide an additional \$50 million loan under the MPT Facility. On April 30, 2023, SHC and the Prepetition MPT Secured Party executed the fifth amendment to the Original Prepetition TRS Note to make certain modifications to the MPT Facility. On July 3, 2023, SHC and the Prepetition MPT Secured Party executed the sixth amendment to the Original Prepetition TRS Note to provide an additional \$40 million under the MPT Facility. On January 22, 2024, SHC and the Prepetition MPT Secured Party executed the Third Amended and Restated Promissory Note (as may be amended, restated, amended and restated, supplemented or otherwise modified from time to time, the "Prepetition TRS Note") which amended and restated the Original Prepetition TRS Note and, among other things, evidenced all amounts then outstanding under the MPT Facility and provided that all interest under the MPT Facility would be payable in kind or in cash, at the election of SHC. The obligations of SHC under the MPT Facility are guaranteed by certain Debtor affiliates of SHC (together with SHC, collectively, the "Prepetition TRS Note Parties"). As of the Petition Date, approximately \$218.4 million of obligations, including all outstanding and accrued interest, are outstanding with respect to the MPT Facility.

41. On January 2, 2024, Steward Health Care Network, Inc., Steward Emergency Physicians, Inc., Steward Physician Contracting, Inc., and Steward Medicaid Care Networks, Inc. (together with other subsidiaries of SHC party thereto as supplemented from time to time, collectively, the "**Prepetition Stewardship Borrowers**") executed that certain *Promissory Note* with the Prepetition MPT Secured Party (the "**Original Prepetition Stewardship Note**") providing for an emergency term loan in the original principal amount of \$60 million (as may be amended, restated, amended and restated, supplemented, or otherwise modified from time to time, the "**MPT Stewardship Note**"). The obligations of the Prepetition Stewardship

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Borrowers are guaranteed by SHC and certain Debtor subsidiaries of SHC (the "Prepetition Stewardship Note Parties" and, together with the Prepetition TRS Note Parties without duplication, collectively, the "Prepetition MPT Loan Parties"). On February 2, 2024, the Prepetition Stewardship Borrowers and the Prepetition MPT Secured Party executed the First Amendment to Promissory Note (Tranche 2) to provide an additional \$20 million emergency loan under the MPT Stewardship Note (the "Interim Bridge Funding"). On February 21, 2024, SHC and the Prepetition Bridge Borrower used the proceeds of the Bridge Facility to refinance the Interim Bridge Funding. On April 25, 2024, the Prepetition Stewardship Borrowers, SHC, certain other Debtor subsidiaries of SHC, and the Prepetition MPT Secured Party executed the Amended and Restated Promissory Note (as may be amended, restated, restated and amended, supplemented or otherwise modified from time to time, the "Prepetition Stewardship Note" and, together with the ABL/FILO Facility, the Bridge Facility and the MPT Facility, the "Prepetition Credit Facilities"), which amended and restated the Original Prepetition Stewardship Note and evidenced all amounts then outstanding under the Original Prepetition Stewardship Note and also provided for an additional \$6 million of emergency term loans made under the MPT Stewardship Note. The Prepetition Stewardship Borrowers shall be required under the Prepetition Stewardship Note to pay an amount sufficient for the MPT Secured Party to achieve a 1.25 to 1.00 multiple of invested capital on the aggregate original principal amount of the MPT Stewardship Note (excluding any interest paid in kind, capitalized and added to the principal amount of the MPT Stewardship Note) upon the occurrence of the maturity date, an event of default under the Prepetition Stewardship Note, any prepayment of the Prepetition Stewardship Note in accordance with the terms thereof and/or the acceleration of the MPT Stewardship Note. As of the Petition Date, approximately

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\$82.5 million of obligations, including all outstanding and accrued interest and the MOIC, are outstanding with respect to the MPT Stewardship Note.

42. Pursuant to that certain *Second Amended and Restated Security Agreement*, dated as of January 2, 2024 (as amended, restated, amended and restated, supplemented or otherwise modified from time to time, the "**Prepetition MPT Security Agreement**"), by and among the Prepetition MPT Loan Parties party thereto from time to time, the other Debtor subsidiaries and affiliates of SHC party thereto and the Secured Parties (as defined therein) and that certain *Second Amended and Restated Pledge Agreement*, dated as of January 2, 2024 (as amended, restated, amended and restated, supplemented or otherwise modified from time to time), by and among certain Prepetition MPT Loan Parties party thereto, the other Debtor subsidiaries and affiliates of SHC party thereto and the Pledgees (as defined therein), the Prepetition MPT Loan Parties' obligations under the MPT Facility, the MPT Stewardship Note, and the MPT Guarantees (as defined below) are secured by (a) a first priority lien on the MPT Priority Collateral and (b) a third priority lien on the ABL/FILO Priority Collateral, other than with respect to the ABL/FILO Exclusive Collateral (as defined in the Prepetition Intercreditor Agreement).

(ii) Other Obligations

43. *MPT Lease Obligations*. Certain of the Debtors lease, as tenants, 36 facilities²³ from affiliates of MPT, a publicly traded real estate investment trust that owns and leases healthcare facilities, pursuant to those certain (i) *Second Amended and Restated Master Lease Agreement*, dated as of March 14, 2022 (as amended, restated, amended and restated, the "**Master Lease I**"), by and among the lessors and lessees party thereto, and (ii) *Master Lease*

²³ Subsidiaries of SHC lease (i) 28 facilities pursuant to Master Lease I and (ii) 8 facilities pursuant to Master Lease II.

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Agreement, dated as of March 14, 2022, by and among the lessors and lessees party thereto (as amended, restated, amended and restated, the "**Master Lease II**" and, together with the Master Lease I, the "**Master Leases**"). The Debtors conduct substantially all of their hospital operations on the properties subject to the Master Leases, which provide that each Master Lease is a non-severable, true operating lease. In 2016, the Debtors recapitalized their business through a transaction with affiliates of MPT, whereby the Debtors (i) sold and leased-back five (5) of its hospital facilities (pursuant to the original *Master Lease Agreement*, dated as of October 3, 2016, by and among certain affiliates of the Debtors as tenants and certain affiliates of MPT as landlords), (ii) obtained a mortgage loan for four (4) of its hospital facilities located in Massachusetts (pursuant to that certain *Real Estate Loan Agreement*, dated as of October 3, 2016, by and among certain affiliates of the Debtors and certain affiliates of MPT as lenders (as may be amended, restated, amended and restated, supplemented or otherwise modified from time to time, the "**Mortgage Loan Agreement**")) to MPT for approximately \$1.2 billion, and (iii) received a \$50 million equity investment from an affiliate of MPT.

44. On May 1, 2017, MPT acquired a portfolio of eight (8) hospitals located in Florida, Ohio and Pennsylvania and leased such hospitals to the Debtors. On September 29, 2017, (i) MPT acquired from IASIS Healthcare LLC ("IASIS") an additional portfolio of ten (10) acute care hospitals and one (1) behavioral health facility, along with ancillary land and buildings, located in Arizona, Arkansas, Louisiana, Texas, and Utah and leased such hospitals to the Debtors, together with an additional four (4) hospitals which MPT owned and leased to IASIS prior to the transaction, and (ii) the Debtors obtained a \$700 million mortgage loan from MPT for two (2) additional hospitals located in Utah, which the Debtors acquired via merger with IASIS and which were made subject to the Mortgage Loan Agreement. In connection with the IASIS merger, MPT

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made a \$100 million equity investment in the Debtors, the proceeds of which were used to fund the merger. In 2018, all of the hospitals subject to the Mortgage Loan Agreement, except for the two (2) mortgaged hospitals in Utah, were sold to/leased-back from MPT.

45. On May 11, 2020, the management group of Steward physicians bought Cerberus Capital's majority ownership of Steward by issuing to Cerberus a \$350 million convertible note, and in January 2021, Steward Health Care Investors LLC borrowed \$335 million from MPT to buy-out the Cerberus Capital note. In July 2020, the two (2) hospitals in Utah subject to the Mortgage Loan Agreement were sold to/leased-back from a joint venture, of which MPT is the majority owner, with the joint venture assuming the Mortgage Loan Agreement. From 2018 through 2021, the size of the Debtors' portfolio fluctuated via smaller acquisitions and dispositions. On August 1, 2021, MPT acquired an additional portfolio of five (5) hospitals located in Florida and leased such hospitals to the Debtors. In April of 2022, two (2) additional hospitals were acquired by MPT and leased to the Debtors. On May 1, 2023, Steward sold the operations of all of its Utah hospitals to CommonSpirit Health. The Debtors pay approximately \$341.0 million annually in lease payments to MPT. Certain of the obligations under the Master Leases and related documentation are secured by the same collateral securing the MPT Facility and the MPT Stewardship Note.

46. Beginning in December 2023, the Debtors entered into agreements with MPT to defer past-due rent payments under Master Lease I and pursuant to which, MPT agreed to forbear from exercising remedies. As of the Petition Date, the Debtors owe MPT \$3.5 million in delinquent property taxes under Master Lease II and approximately \$166.4 million in deferred and

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unpaid rent and \$19.0 million²⁴ in additional amounts due under Master Lease I. All of the Debtors obligations under the Master Leases and are guaranteed by various guaranty agreements (as modified, amended, or restated from time to time, collectively, the "**MPT Guarantees**").

47. *MAAPP Loans*. In April 2020, Debtors Steward Carney Hospital, Inc., Steward Norwood Hospital, Inc., Steward Sharon Regional Health System, Inc., The Medical Center of Southeast Texas, LP, Brim Healthcare of Texas, LLC, Steward HH, Inc., Steward NSMC, Inc., Steward PGH, Inc., and Steward CGH, Inc. borrowed approximately \$448.9 million in unsecured Medicare Accelerated Advance Payment Program loans ("MAAPP Loans").²⁵ The MAAPP Loans are repaid by Centers for Medicare and Medicaid Services ("CMS") automatically recouping a percentage of Medicare payments otherwise owed to the medical provider. In December 2022, the \$46.5 million outstanding balance on the MAAPP Loans was converted to various amortizing loans with a 4% interest rate and terms between three (3) and five (5) years that continue to be repaid by recoupment.²⁶ As of the Petition Date, the Debtors owe approximately \$32.2 million on account of the MAAPP Loans.

48. *Steward Health Care Investors Guaranty*. Debtor SHC Holdings is also guarantor under that certain *Secured Promissory Note*, dated as of February 3, 2022 (as amended, restated, amended and restated, supplemented, refinanced or otherwise modified from time to time,

²⁴ Deferred balances exclude amounts due related to unreimbursed capital expenditures and any liens related to the properties that are still being quantified.

²⁵ The Coronavirus Aid, Relief, and Economic Security Act, also known as the CARES Act, provided for the expansion of the Medicare Accelerated Advance Payment Program during the COVID-19 pandemic. Payments received under MAAPP are advances for future services that must be repaid. At the end of the 29-month period of a MAAPP loan, Medicare will issue a letter for full repayment of any remaining balance. If payment is not then received with 30 days, interest will accrue at the annual percentage rate of 4% from the date the letter was issued and will be assessed for each 30-day period that the balance remains unpaid.

²⁶ As of the Petition Date, CMS does not recoup a percentage of Medicare payments from borrower Steward Norwood Hospital, Inc., given its Medicare receivables are generally insufficient to cover the loan repayment due to the Norwood hospital being non-operational.

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the "Investor Note"), made by Steward Health Care Investors LLC ("Steward Investors") in favor of Cayman TRS Holding, an affiliate of MPT (the "MPT Noteholder") in an original principal amount of \$363.3 million. As of the Petition Date, including all outstanding and accrued interest, approximately \$397.9 million of obligations are outstanding under the Investor Note. Steward Investors owns an approximately 90.1% interest in SHC Holdings and such equity interest in SHC Holdings was pledged by Steward Investors to the MPT Noteholder under the Investor Note. Prior to the Petition Date, MPT Noteholder agreed to a forbearance in favor of Steward Investors.

III. EVENTS PRECEDING THESE CHAPTER 11 CASES

A. Growth Into One of the Largest ACOs in the Country

49. In 2010, in partnership with Dr. de la Torre, Cerberus Capital acquired select assets—namely six (6) hospitals—from Massachusetts non-profit Caritas, and rebranded this existing enterprise into Steward. Steward began as a Massachusetts-based network of hospitals with a mission to provide affordable top-quality value-based care in the communities where its patients live. Following its inception, Steward began methodically expanding its operations through strategic transactions through the acquisition of diverse healthcare business segments and services, while staying true to its mission.

50. From 2013 to 2014, the Company acquired several acute care hospitals and ambulatory surgery centres and launched a system-wide electronic ICU program. Following successful growth in Steward's early years, the Company was determined to bring its value-based care model to more markets across the country:

• in 2017, Steward merged with IASIS, which resulted in the acquisition of 18 hospitals, including seven (7) hospital facilities acquired in Utah, and five (5) insurance plans; and

• in 2021, the Company acquired five (5) hospitals in South Florida from Tenet Healthcare.

51. From 2017 to 2021, the number of Steward's operating hospitals grew by 30, equal to a 300% growth. Although Steward's accelerated growth strategy brought many benefits, it has also presented challenges, particularly with respect to each of the 2017 acquisitions, given that this was the Company's first attempt at large-scale growth and integration. As just one example, although the facilities acquired in Utah were high performing and profitable, the Company was confronted with a highly competitive market that was largely controlled by an existing vertically-integrated hospital operator that controlled a majority of market share, and after careful consideration, the Utah properties were ultimately sold in May 2023. As another example, the Company experienced material unforeseen costs associated with certain acquisitions, including material information and technology integration issues that touched on all parts of the business, as discussed further below.

B. Industry and Operational Challenges

52. The Company also faced significant external challenges that ultimately led Steward to suffer financial difficulties and commence these chapter 11 cases. *First*, like many hospital operators, the COVID-19 pandemic (i) caused a sharp decline in elective patient visits while simultaneously accelerating the switch of services from higher-margin inpatient settings to lower-margin outpatient settings, which resulted in a significant and ongoing decline in net patient revenue, and (ii) required a significant increase in fixed costs, driving significant reductions in earnings and liquidity.²⁷ *Second*, the healthcare labor market has substantially tightened in the wake of the COVID-19 pandemic, leading to materially higher labor costs for the Company while

²⁷ Nationally, from 2019 to 2023, Steward's cost of supplies increased by 22% while the cost of medications increased by 15% over the same time period.

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inflationary pressures have also strained the Company's cash position. The cost of labor has increased by over 24% from 2019 through 2023 nationally. *Third*, certain operational challenges in revenue cycle management and lagging, industry-wide reimbursement rates have resulted in lower net patient revenues and thus lower collections.

53. COVID-19 Pandemic. COVID-19 caused an onslaught of negative macroeconomic trends and operational challenges to the Company's clinical enterprise that depressed its earnings and eroded its liquidity. The Company's emergency medical clinicians and anaesthesiologists experienced sharp, overwhelming, and localized surges of COVID-19 patients early in the pandemic. These surges were characterized by high patient mortality rates, unclear clinical protocols, and unknown infection risk, all putting unsustainable stress on the clinical teams and support staff. Simultaneously, the Company lost approximately 10% of patient visits—and associated revenue-from the end of 2019 to the end of 2020 as the country and the states implemented various shelter-in-place policies in 2020 and 2021. In 2020, the COVID-19 pandemic contributed to a decrease of approximately \$1.4 billion in revenues and approximately \$618 million of earnings before interest, taxes, depreciation, amortization, and rent ("EBITDAR") compared to 2019. COVID-19 continued to have an impact on revenue in 2021-from 2019 to 2021, revenue decreased by approximately \$580 million, and EBITDAR decreased by \$221 million. The Company's total patient visits sharply declined in the wake of the COVID-19 pandemic. Although patient visits have rebounded in part, total patient days and discharges have failed to fully recover and remain below 2019 levels, in part due to fears of hospitals prompting patients to seek outpatient rather than inpatient treatment.

54. *Labor Costs and Inflationary Pressures.* The COVID-19 pandemic left in its wake a nationwide health care labor shortage directly affecting the healthcare services sector.

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This has created significant upward pressure on clinician wages and salaries, along with the general inflationary pressure increasing the cost of equipment and other supplies necessary to run Steward's medical centers. Consistent with Steward's ongoing commitment to high quality patient care and to ensuring access to services, Steward has increased clinician wages to retain employees and remain competitive with the post-COVID "new normal." Clinician wages and premium labor spend to ensure all facilities were adequately staffed totalled approximately \$3.4 billion in 2022 as compared to \$2.9 billion in total spend in 2019. Although overall inflationary pressures have eased, the market for clinician services continues to be extremely competitive as the nationwide clinician shortage continues.

55. *Reimbursement and Volume Trends*. In recent years, industry-wide reimbursement rates have not kept pace with increasing hospital costs due to inflation. Historically, approximately 69% of Steward's gross patient service revenue has been attributable to government program healthcare coverage. Steward thus relies significantly on non-negotiable government reimbursement payments and other governmental funding to fund operations. During 2023, these government-funded programs provided reimbursement rates between 13-20%, as compared to approximately 30% for non-government programs. As a result, any decrease or delay in the amount or frequency of such payments and funding has a direct, adverse impact on Steward's financial position.

56. In addition, the Debtors experienced working capital challenges resulting from the Company's acquisition of the South Florida facilities. In the summer of 2022, the Company's South Florida facilities transitioned to a different revenue cycle management platform— however the implementation of this transition was challenging as technical issues in the new platform led to a severe backup in billing and accounts receivable collections. Upon

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identifying the issue, the Company engaged outside advisors to identify and remediate the issues and redirected substantial resources from other areas of the business to the Miami market, which caused a strain on the entire enterprise, thus causing a backlog of claims across the Company's system.

C. Prepetition Initiatives

57. In response to the challenges described above, the Board and the Company's management team proactively sought to address the Company's capital structure and liquidity challenges through various cost reduction initiatives and asset sales, including but not limited to:

- divesting several non-core or unprofitable assets, including to bolster the Company's financial position and focus the Company's operations on their core businesses, including:
 - in November 2022, the Company sold its Medicare value-based businesses to CareMax;
 - in May 2023, the Company sold its hospital operations in Utah;
 - in December 2023, the Company sold its clinical and anatomic pathology laboratories in Ohio and Pennsylvania and a medical office laboratory in Massachusetts; and
- between August and October of 2023, the Company reduced its workforce by 514 full-time employees, resulting in \$34.9 million in salary savings in 2024.

58. However, these efforts were not sufficient to overcome the industry and operational challenges facing the Company, which manifested throughout 2023 when the Company suffered severe liquidity issues. Recurring liquidity shortfalls meant the Company could not meet its trade obligations for goods provided and services rendered in the ordinary course. This situation grew more dire throughout 2023 when vendors and service providers no longer continued to service the Company, forcing the Company to find alternative suppliers in many instances impacting costs and efficiencies. In many instances the Company had to agree to

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payment plans with vendors in order to ensure continued service only to miss scheduled payments and ultimately be put on hold with such vendors.²⁸

59. The Company's vendor situation exacerbated to the point where as of the Petition Date, the Company has approximately \$979.4 million outstanding in trade obligations, of which approximately 70% are over 120 days past due. In effort to manage its vendor situation while also simultaneously preserving liquidity, the Company engaged AlixPartners in October 2023 to assist the Company in, among other things, providing liquidity management advisory services, sustaining vendor relationships, and supporting the Company's management team and its advisors. Additionally, in November 2023, the Company engaged Lazard to assist the Company regarding potential strategic and financing alternatives to address its capital structure and engage with its stakeholders. As the situation with the Company's vendors impacted operations, its borrowing base began to decline which further impacted the Company's working capital position. In December 2023, the Debtors defaulted under the ABL/FILO Credit Facility for failure to make mandatory repayments with respect to certain asset sale proceeds and failure to comply with certain financial reporting and information obligations, and began to face a worsening liquidity crisis. In response, in late December 2023 and early January 2024, William Transier and Alan Carr, respectively, were appointed as independent managers to the Board, and the Board established the Transformation Committee to oversee the Company's strategic transaction and restructuring efforts.

²⁸ In August 2023, the Company entered into the Prepetition ABL/FILO Credit Agreement; however, the ABL/FILO Facility only provided the Company with \$500 million of proceeds, most of which was used to pay down the Company's then-existing asset based lending credit facility. The additional \$100 million of proceeds that the Company received under the FILO Facility between October and November 2023 was used immediately to pay vendors, leaving the Company with no incremental liquidity under the ABL/FILO Facility. As a result, the Company was left without any incremental revolver capacity despite having just borrowed \$600 million in the aggregate under the ABL/FILO Facility, causing an untenable strain on vendor relationships.

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60. In addition to these measures, in late-2023 the Company engaged Leerink to initiate outreach to third parties to solicit interested investors in Stewardship Health to allow the Company to de-leverage its capital structure and position the Company for long-term success by focusing on its core hospital and specialist-provider operations. Additionally, in January 2024, the Company retained Weil as restructuring counsel and also engaged Cain to conduct a comprehensive marketing process for the sale of the Company's hospitals in Southern Massachusetts, Arizona, Ohio, Pennsylvania, Louisiana, and Arkansas. Furthermore, in February 2024, the Company enlisted Leerink to market its hospitals in Northern Massachusetts, and from March 2024 to April 2024, the Debtors expanded the scope of Cain and Leerink's hospital marketing efforts to encompass Steward's entire hospital portfolio, including all of the Texas and Florida hospitals.

61. To allow operations to continue in the ordinary course while the Debtors advanced their market solicitation process, beginning in December 2023, the Debtors, through Lazard, solicited offers for interim bridge financing from numerous third parties, in addition to the ABL Lenders, FILO Lenders, and MPT. After executing confidentiality agreements with potential lenders and providing diligence and engaging in discussions, no third parties expressed an interest in providing out-of-court financing. As a result, the Debtors ultimately secured emergency financing from MPT (in the form of the \$60 million Original Prepetition Stewardship Note in January 2024 and \$6 million in April 2024) and the Prepetition Bridge Lenders (in the form of the \$150 million Bridge Loan in February 2024). In connection with each financing, the Debtors secured forbearance agreements from MPT and the Prepetition ABL/FILO Lenders and concessions from the MPT lessors with respect to the Master Leases. In connection with such
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forbearance agreements, the Company agreed to a number of milestones to progress the Stewardship and hospital sale processes.

62. This financing along with the accommodations from MPT provided the Debtors' runway to negotiate and execute a letter of intent with an affiliate of United and negotiate the terms of the proposed debtor-in-possession financing. With MPT and the Prepetition ABL/FILO Lenders unwilling to extend further capital to the Company out-of-court, the Company's only option was to seek protections of the Court, secure debtor-in-possession financing and advance its market solicitation process in court, including finalizing a stalking horse agreement with Optum for Stewardship Health.

63. The Debtors intend to use the proposed new-money financing under the Junior DIP Facility to advance their marketing process to maximize recoveries for stakeholders while stabilizing their operations and ensuring that all patient, vendor, and employee obligations are met without interruption, and critical services are provided to the communities in which they operate.

IV. FIRST DAY MOTIONS

64. Contemporaneously herewith, the Debtors have filed the First Day Motions as set forth in **Exhibit A** attached hereto, to facilitate a smooth transition into these chapter 11 cases and minimize disruption to the Debtors' operations.

65. I have reviewed and am familiar with the content of each of the First Day Motions and have consulted with the Debtors' Advisors to ensure that I understand each First Day Motion and the relief requested therein. To the best of my knowledge and belief, the factual statements contained in each of the First Day Motions are true and accurate and each such factual statement is incorporated herein by reference.

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66. Based on my knowledge, and after reasonable inquiry, I believe that the approval of the relief requested in the First Day Motions, including approval of the Junior DIP Facility, is (i) necessary to stabilize operations, ensure continued patient care and enable the Debtors to transition into, and operate efficiently and successfully in, chapter 11 with minimal disruption; (ii) critical to the Debtors' achieving a successful restructuring; and (iii) in the best interest of the Debtors' estates and their stakeholders. I believe that, if the Court does not grant the relief requested by the Debtors in the First Day Motions, the Debtors' patients, business operations, and their estates will suffer immediate and irreparable harm. Accordingly, for the reasons set forth herein and in the First Day Motions, the Court should grant the relief requested in each of the First Day Motions.

Conclusion

67. The above describes the Company's businesses and capital structure, the factors that precipitated the commencement of these chapter 11 cases, and the critical need for the Debtors to commence these chapter 11 cases. The Debtors' ultimate goal in these chapter 11 cases is to stabilize its operations to ensure the continued medical care to its patients and effectuate a sale process to maximize value for stakeholders.

Pursuant to 28 U.S.C. § 1746, I declare under penalty of perjury that the foregoing

is true and correct.

Dated: May 6, 2024

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John R. Castellano Chief Restructuring Officer

<u>Exhibit A</u>

First Day Motions

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1. The First Day Motions seek relief to allow the Debtors to meet necessary obligations and fulfill their duties as debtors in possession. I am familiar with the contents of each First Day Motion and believe that the relief sought in each First Day Motion is necessary to stabilize operations, ensure continued patient care and enable the Debtors to transition into, and operate efficiently in, chapter 11 with minimal disruption. The facts set forth in each First Day Motion are incorporated herein by reference. Capitalized terms used but not otherwise defined in this section of this Declaration shall have the meanings ascribed to them in the relevant First Day Motions. Below is an overview of each of the First Day Motions.

A. Request for Emergency Consideration

2. Pursuant to the *Request for Emergency Consideration of Certain "First Day" Matters* filed concurrently herewith, the Debtors request emergency consideration of the Joint Administration Motion; the Cash Management Motion; the Employee Wages Motion; the Insurance Motion; the Taxes Motion; the Vendor Motion; the Refunds Motion; the Utilities Motion; the Patient Privacy Procedures Motion; the Schedules and Statements Motion; the Creditors Matrix Motion (each as defined below); the Claims Agent Retention Application; and the DIP Motion. I believe that, based on the complexity of these chapter 11 cases (as explained to me by the Debtors' counsel) and the Debtors' urgent need to continue operations during these cases, emergency consideration of such motions is warranted.

B. Joint Administration Motion

3. Pursuant to the *Emergency Motion of Debtors for an Order Directing Joint Administration of Chapter 11 Cases* filed contemporaneously herewith (the "**Joint Administration Motion**"), the Debtors request entry of an order directing consolidation of these chapter 11 cases for procedural purposes only. I understand that the Debtors are all affiliates of

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one another because, among other reasons, Steward Health Care Holdings LLC directly or indirectly owns or controls 20% or more of the outstanding voting securities of each Debtor. Accordingly, I believe that joint administration is appropriate and authorized by the Bankruptcy Code and the Bankruptcy Rules.

4. Moreover, I believe joint administration of the Debtors' chapter 11 cases will save the Debtors and their estates substantial time and expense by removing the need to prepare, replicate, file, and serve duplicative notices, applications, and orders. Further, joint administration would relieve the Court of entering duplicative orders and maintaining duplicative files and dockets. I believe that the United States Trustee for the Southern District of Texas and other parties in interest would similarly benefit from joint administration of these cases because it would spare them the time and effort of reviewing duplicative pleadings and papers.

5. I believe that joint administration would not adversely affect any creditors' rights because the Debtors' motion requests only the administrative consolidation of these cases for procedural purposes and the Debtors do not seek substantive consolidation of their estates. As such, each creditor will continue to hold its claim against a particular Debtor's estate after joint administration is approved.

6. Accordingly, based on the foregoing, I believe that joint administration of these chapter 11 cases is in the best interests of the Debtors, their estates, and all other parties in interest and should be approved.

C. Cash Management Motion

7. Pursuant to the Emergency Motion of Debtors for Interim and Final Orders (I) Authorizing Debtors to (A) Continue their Existing Cash Management System, (B) Maintain Existing Business Forms and Intercompany Arrangements, (C) Continue Intercompany

Transactions, and (D) Continue Employee Credit Card Program; (II) Extending Time to Comply with Requirements of 11 U.S.C. § 345(b); and (III) Granting Related Relief filed contemporaneously herewith (the "Cash Management Motion"), the Debtors request (i) authority to (a) continue operating the Debtors' existing Cash Management System, including, without limitation, to continue to maintain the Debtors' existing Bank Accounts and Business Forms, (b) implement changes to the Cash Management System in the ordinary course of business insofar as such changes relate to the Debtors' participation in, or control of, the Cash Management System, including, without limitation, opening new or closing existing Bank Accounts owned by the Debtors, (c) continue to perform under and honor Intercompany Transactions and make certain payments on behalf of Non-Debtor Affiliates in the ordinary course of business, (d) provide administrative expense priority for postpetition Intercompany Claims against the Debtors, (e) continue their Employee Credit Card Program in the ordinary course of business and pay all prepetition and postpetition obligations related thereto, and (f) honor and pay all prepetition and postpetition Bank Fees payable by the Debtors; (ii) an extension of time to comply with certain requirements of section 345(b) of the Bankruptcy Code; and (iii) related relief. The Debtors further request that the Court authorize and direct the financial institutions at which the Debtors maintain various Bank Accounts to (i) continue to maintain, service, and administer the Debtors' Bank Accounts, and (ii) debit the Debtors' Bank Accounts in the ordinary course of business on account of (a) electronic transfers (including wire transfers, book transfers, and automated clearinghouse ("ACH") transfers) or checks drawn on the Debtors' Bank Accounts or (b) all amounts owed to the Banks for maintenance of the Bank Accounts.

8. To facilitate the efficient operation of their businesses, the Debtors utilize the Cash Management System, an integrated, centralized cash management system used to collect,

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transfer, and disburse funds generated by their operations. The Cash Management System facilitates cash monitoring, forecasting, and reporting, and enables the Debtors to maintain control over the administration of approximately 192 Bank Accounts owned by the Debtors and maintained with multiple Banks. The Debtors' accounting and treasury departments maintain daily oversight of the Cash Management System and implement cash management controls for entering, processing, and releasing funds. The Debtors' Bank Accounts are maintained by 75 Debtor entities at 7 Banks: Bank of America, Bank of the Ozarks, Guaranty Trust Bank, J.P. Morgan Chase (as successor to First Republic), M&T Bank, Origin Bank, and U.S. Bank, listed on Exhibit C to the Cash Management Motion.

9. As described above and as set forth on the Cash Management Schematic, cash generally enters the Cash Management System through one of the Collection Accounts. The funds are then concentrated into the Corporate Concentration Account via automatic transfers. From there, and as needed to cover operating expenses, cash is then transferred to the Master Disbursement Account where (i) disbursements are made directly to vendors, or (ii) funds are further transferred to other Disbursement Accounts from which payment is made to vendors or employees, as applicable.

10. The Debtors' operations include 31 hospitals, approximately 400 facility locations, and 4,500 primary and specialty care physicians. In the ordinary course of operation of these facilities and in connection with providing care to their patients, the Debtors engage in intercompany transactions (collectively, the "Intercompany Transactions") with each other and with non-Debtor subsidiaries and affiliates (each, a "Non-Debtor Affiliate"). The Intercompany Transactions involve, among other things, the Debtors collecting receivables generated by their various healthcare facilities and other operations into the Corporate Concentration Account, and

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Debtor Steward Health Care System LLC ("**SHC**") making disbursements on behalf of other Debtors for expenses incurred in the ordinary course of business, including payroll and vendor payments.

11. As a result of the Intercompany Transactions, there may be intercompany receivables and payables among the Debtors and due from or to Non-Debtor Affiliates (collectively, the "Intercompany Claims"). Intercompany Transactions are conducted in the ordinary course of business and are an essential component to the Cash Management System. The Debtors currently track, and will continue to monitor and record during these chapter 11 cases, all fund transfers in their Cash Management System and can account for all Intercompany Transactions at any point in time. Specifically, the Debtors' accounting and treasury teams utilize tools and resources to track and account for each Intercompany Transaction.

12. Intercompany Transactions also involve (i) physician services that Debtor Steward Medical Group, Inc. (which employs physicians) provides to the Debtors' hospitalowning entities and (ii) corporate Shared Services (as defined below) that are provided by SHC for the benefit of other Debtors and Non-Debtor Affiliates.

13. SHC provides shared services to certain of its Debtor and Non-Debtor Affiliates and incurs expenses arising from the provision of those services. The Shared Services include, among other things, (i) corporate management services, (ii) human resources, (iii) internal audit, (iv) financial services, (v) legal advice and related assistance, (vi) tax, (vii) treasury and risk management, (viii) information technology, (ix) operations, (x) communications, and (xi) shared contracts. The Debtors track the Shared Services through their accounting system by charging the cost of the services to the participants. Intercompany Claims resulting from Shared Services are

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generally not cash-settled but are instead documented through accounting entries between the participants.

14. Non-Debtor Affiliate Management Health Services LLC ("**MHS**"), a subsidiary of the Debtors' largest shareholder, Steward Health Care Investors LLC,¹ employs 16 individuals, including members of the Debtors' executive leadership team, who provide executive oversight and overall strategic directive to the Debtors. MHS provides these services to the Debtors pursuant to a management services agreement with SHC. Under the agreement, SHC pays a monthly service fee to MHS that includes all expenses incurred by MHS in providing services to the Debtors, including salaries, bonuses, and other benefits of the MHS employees as well as administrative fees and expenses. On a monthly basis, the Debtors pay on average \$2.5 million to or on behalf of MHS in the aggregate.

15. **TRACO**. As described in the Insurance Motion, SHC owns a whollyowned non-Debtor subsidiary, TRACO International Group S. DE R.L. ("**TRACO**"). SHC formed TRACO to, among other things, provide insurance to the Debtors' physicians at a more competitive rate than the private insurance market. By providing the Debtors' physicians with insurance through a wholly-owned subsidiary, the Debtors have been able to achieve substantial savings as compared to placing such policies with third parties.

16. TRACO is a captive insurance company incorporated and domiciled in Panama that provides medical malpractice coverage, comprehensive general liability coverage, workers' compensation coverage, employer liability coverage, stop-loss coverage, and certain excess liability coverage to the Debtors and certain of their affiliates (the "**Captive Insurer**

¹ Non-Debtor Steward Management Holdings LLC is the sole member of MHS, and Steward Health Care Investors LLC is, in turn, the sole member of Steward Management Holdings LLC.

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Program"). In addition, TRACO provides medical malpractice coverage to approximately 1,400 medical practitioners, including approximately 1,200 physicians who are employed by the Debtors and approximately 200 physicians who are in private practice and are affiliated with the Debtors. TRACO does not provide insurance coverage to any entities or individuals, other than the Debtors, Non-Debtor Affiliates, and physicians that are affiliated with the Debtors.

17. TRACO contracts directly with service providers, such as third-party administrators, managers, legal advisors, and various consultants (including actuarial consultants, tax advisors, investment managers, compliance officers, and auditors) to manage and administer the various coverages for its members. TRACO, through its third-party administrators, also retains defense counsel to defend against claims covered by its policies, including medical malpractice claims. The costs of these services are paid directly by SHC on behalf of TRACO and such payments result in intercompany payables being owed by TRACO to SHC. In addition, as set forth below, any payments covered under the TRACO policies, including defense costs and settlement payments, are paid directly by SHC from the Corporate Concentration Account, and such payments result in intercompany payables being owed by TRACO to SHC.

18. The Debtors and Non-Debtor Affiliates covered by the Captive Insurer Program incur insurance premiums payable to TRACO for which they owe, in the aggregate, approximately \$4.5 million per month. These premiums result in intercompany payables being owed by such Debtors and Non-Debtor Affiliates to TRACO. In addition, for medical malpractice insurance covering affiliated physicians, such physicians remit payment to SHC for the cost of the TRACO insurance premiums, and upon the receipt of such payment from physicians, SHC owes a corresponding intercompany payable to TRACO. Each of these Intercompany Transactions is

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recorded on the books and records of the Debtors, Non-Debtor Affiliates, and TRACO, as applicable.²

19. As set forth in more detail in the Insurance Motion, the Captive Insurer Program is essential to the Debtors' operations. It allows the Debtors to manage the various risks associated with their operations in a cost-effective manner and provides their physicians with access to affordable medical malpractice coverage. Accordingly, by the Cash Management Motion, the Debtors seek authority, not direction, to continue the Captive Insurer Program in the ordinary course, including engaging in Intercompany Transactions in connection with the program and honoring all obligations that may come due under the program, whether arising prepetition or postpetition.

20. In the ordinary course of business, the Debtors have provided certain employees with credit cards, issued by American Express, to pay for business expenses and other qualifying expenses incurred in carrying out their employment responsibilities, including, but not limited to, expenses for meals, hotels, flights, car rentals, parking, fuel, office supplies, continuing educations, and other qualifying expenses (the "**Employee Credit Card Program**"). On average, the Debtors incur approximately \$1.5 million per month on account of the Employee Credit Card Program. As of the Petition Date, the Debtors estimate that they owe approximately \$550,000 on account of the Employee Credit Card Program.

21. The Debtors seek authority, but not direction, to pay any prepetition amounts due and owing under the Employee Credit Card Program, including service charges, fees,

² In addition, from time to time, TRACO and Non-Debtor Affiliate TRACO Investment Management LLC have made various loans to certain of the Debtors, including SHC, and Non-Debtor Affiliates. For the avoidance of doubt, the Debtors are not seeking authority to repay such loans pursuant to the Cash Management Motion.

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and other costs and charges owed to American Express, and to continue to satisfy its obligations under the Employee Credit Card Program on a postpetition basis in the ordinary course of business.

22. In the ordinary course of business, the Debtors pay, honor, or allow the deduction of periodic service charges and other ordinary course fees (collectively, the "**Bank Fees**") from the appropriate Bank Account in connection with maintaining the Cash Management System. Historically, the Debtors incur approximately \$290,000 in Bank Fees each month under the Cash Management System. As of the Petition Date, the Debtors estimate that they owe approximately \$350,000 in prepetition Bank Fees, all of which is expected to become due and payable within the first 30 days of the chapter 11 cases.

23. I believe that maintaining the existing Cash Management System is in the best interests of the Debtors' estates and all parties in interest and, therefore, should be approved. If the Debtors are required to alter the way in which they collect and disburse cash throughout the Cash Management System, it is my belief their operations will experience significant disruptions, which ultimately would frustrate the Debtors' ability to effectuate their restructuring strategy and maximize the value of their estates. Further, I believe the Cash Management System provides material benefits to the Debtors, including the ability to (i) ensure the maximum availability of funds when and where necessary, including distributing funds to Debtors with immediate liquidity needs, and (ii) reduce costs and administrative expenses by facilitating the movement of funds and the development of more timely and accurate account information.

24. Furthermore, I believe that continued maintenance of the Employee Credit Card Program is integral to the continuity and stability of the Debtors' business because it will help ensure that the Debtors' employees are able to satisfy their daily professional obligations, which in turn, will prevent material disruption to the Debtors' business operations. In addition, if

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the Debtors do not pay outstanding prepetition amounts owing under the Employee Credit Card Program, there is a risk that American Express could restrict the Debtors' access to the program, or cease extending credit to the Debtors. If that were to occur, the Debtors would be forced to seek alternative providers, which would be disruptive to their operations.

25. Accordingly, based on the foregoing, I believe that the relief requested in the Cash Management Motion is in the best interests of the Debtors, their estates, and all other parties in interest and should be approved.

D. Employee Wages Motion

26. Pursuant to the *Emergency Motion of Debtors for Order (I) Authorizing Debtors to (A) Pay Prepetition Wages, Salaries, Employee Benefits, Expenses, and Other Compensation, (B) Maintain Employee Benefits Programs, and (C) Continue to Pay Workforce Obligations; and (II) Granting Related Relief,* filed concurrently herewith (the "**Wages Motion**"), the Debtors request entry of an order: (i) authorizing, but not directing, them to (a) pay all obligations relating to Compensation Obligations and Employee Benefits (each as defined below), and related fees, costs and expenses incident to the foregoing, including amounts owed to third-party service providers and administrators, and taxing authorities, and (b) maintain, continue to honor, and pay amounts with respect to, the Debtors' business practices, programs, and policies for their Employees and Supplemental Workforce (each as defined below) as they were in effect as of the Petition Date, as may be modified, amended, or supplemented from time to time in the ordinary course of business, and (ii) granting related relief

27. As described more fully in the Wages Motion, the Debtors employ approximately 30,000 employees (the "**Employees**"). Approximately 11,360 of the Employees are represented by unions (the "**Unions**"). In addition to Employees, the Debtors utilize third party

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physicians (the "Affiliated Physicians"), independent contractors (the "Independent Contractors"), and temporary labor staffed by third-party staffing agencies (the "Agency Workers," and together with the Affiliated Physicians and Independent Contractors, the "Supplemental Workforce" and the Supplemental Workforce together with the Employees, the "Workforce"). The Workforce is comprised of, among others, physicians, nurses, and administrative and other support staff that serve critical functions in the Debtors' business. In the ordinary course of business, the Debtors pay wages, salaries, and other amounts (the "Compensation Obligations"), and provide certain benefits ("Employee Benefits", and, together with the Compensation Obligations, the "Workforce Obligations") to their Workforce in exchange for the rendering of services to the Debtors.

28. The Debtors' ability to serve their patients and maintain business operations is entirely dependent on the support of their expansive and dedicated Workforce. These individuals, with their specialized skills and experience, are essential to the Debtors' ongoing ability to provide quality patient care, while also pursuing value-maximizing transactions to be implemented in these chapter 11 cases. I believe that any delay in paying, or failure to pay, the Workforce Obligations could irreparably impair the morale of the Debtors' Workforce at a time when their dedication, confidence, retention, and cooperation are most crucial. Failure to pay the Workforce Obligations could also inflict a significant financial hardship on the families of the Workforce. The Debtors cannot risk such a substantial disruption to their business operations, and it is inequitable to put the Workforce at risk of such hardship. Without the relief requested in the Wages Motion, otherwise-loyal Employees and members of the Supplemental Workforce may seek other work opportunities, thereby putting at risk the Debtors' continued operations and ability to deliver uninterrupted care to patients.

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29. The Debtors estimate that 619 Employees—which include 513 physician Employees and 106 non-physician Employees—are owed prepetition Employee Wages in excess of the \$15,150 cap imposed by section 507(a)(4) of the Bankruptcy Code. The Debtors' physician Employees that are owed Employee Wages in excess of the cap are compensated based on their highly-skilled and specialized nature and are essential to the Debtors' operations. Without these Employees, the Debtors would not be able to serve their patients and communities. Further, the non-physician Employees that are owed Employee Wages in excess of the cap serve critical functions in the Debtors' business such as nurse practitioners, hospital administrators, and technicians, among others. Thus, payment of the Workforce Obligations, in the ordinary course of business, including such obligations for Employees over the 507(a)(4) cap, will enable the Debtors to focus their efforts on the success of these chapter 11 cases and maximize the value of the estates, which will benefit all parties-in-interest.

30. In the ordinary course of business, the Debtors incur and pay obligations relating to salaries, wages and other compensation owed to the Workforce. Additionally, Employees are entitled to reimbursement of certain reasonable and necessary expenses incurred while performing their employment duties, including job related travel and other business related expenses. I believe that payment of prepetition Reimbursable Expenses is necessary because any other treatment of Employees would be highly inequitable and risk alienation of the Debtors' workforce. Employees who have incurred Reimbursable Expenses should not be forced personally to bear the cost of the Reimbursable Expenses, especially because those Employees incurred such Reimbursable Expenses for the Debtors' benefit, in the course of their employment by the Debtors, and with the understanding that they would be reimbursed for doing so.

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31. In the ordinary course of business, the Debtors are required by law to make certain deductions from Employees' gross pay as discussed in the Wages Motion. Further, as required by certain laws, the Debtors to withhold amounts from the Employees' gross pay related to federal, state, and local income taxes, Social Security and Medicare taxes for remittance to the appropriate federal, state, or local taxing authority, which the Debtors must match, from their own funds, amounts for Social Security and Medicare taxes and pay, based on a percentage of gross payroll, additional amounts for federal and state unemployment insurance. I believe that disbursement of all these payments would not prejudice other creditors because I have been informed by counsel that such obligations generally give rise to priority claims under section 507(a) of the Bankruptcy Code.

32. In the ordinary course of business, the Debtors are required under applicable law to perform certain background screenings, including drug testing, finger printing, and background checks, among other things (the "**Onboarding Obligations**"), when an Employee, Affiliated Physician, Independent Contractor, or Agency Workers begins their employment and/or engagement with the Debtors. The performance of Onboarding Obligations in the ordinary course is necessary for the Debtors to maintain their Workforce and continue to operate their business.

33. In the ordinary course of business, certain Employees have covenant agreements with the Debtors or under certain collective bargaining agreements that provide for severance payments once the Employee has been terminated (the "**Employee Severance Obligations**"). The Employee Severance Obligations are necessary for maintaining positive Employee morale and loyalty, and failure to honor these obligations could cause severe hardship to the Workforce in a critical time; payment of the Employee Severance Obligations are integral and necessary for maintaining a stable workforce and the ultimate successful operation of the

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Debtors' business. The Debtors are not seeking authority to pay or honor any prepetition obligations on account of any severance payments or any severance payments to insider Employees.

34. The Debtors also make the Employee Benefits available to eligible Employees. The Employee Benefits fall within the following categories: (i) medical, dental, and vision care coverage, flexible spending accounts, health savings accounts, life insurance, and disability benefits (ii) retirement plans, including a 401(k) plan, two deferred compensation plans, a pension plan, and two multiemployer pension plans (iii) employee leave benefits, including personal time off and holidays, (v) various employee bonus programs, and (vi) certain other benefits (collectively, the "**Employee Benefits**"). I believe that maintaining the Employee Benefits are critical for maintaining Employee morale during these chapter 11 cases, and to prevent Employees from seeking employment from other companies that offer similar benefits.

35. With respect to the deferred compensation plans, the Debtors historically sponsored two non-qualified deferred compensation plans: (i) the Steward Health Care Deferred Compensation Plan (the "SHC DC Plan"), administered by NFP Corp., and (ii) the IASIS Healthcare Executive Savings Plan (the "IASIS Plan", together with the SHC DC Plan, the "Deferred Compensation Plans"), administered by Principal Financial Group.³ I believe terminating the Deferred Compensation Plans is a valid exercise of the Debtors' business judgment, and that terminating the Deferred Compensation Plans in these chapter 11 cases. If the Debtors do not terminate the Deferred Compensation Plans in the near-term, a portion of certain of the

³ The IASIS Plan was administered by the Institutional Retirement & Trust department of Wells Fargo Bank, N.A., which was subsequently acquired by Principal in 2019.

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participants' postpetition salaries will be contributed to the Deferred Compensation Plans, inequitably reducing such participants' postpetition base compensation.

36. As described in the Wages Motion, the Debtors pay fees to third-party administrators and servicers of Compensation Obligations and Employee Benefits. Third-party administrators assist the Debtors with, among other things, administering of the Employee Benefits, and also assist with payroll servicing and payroll transfer administration in connection with Workforce Obligations. I believe that continued payment to third-party administrators is necessary, and without the continued service of these administrators, the Debtors will be unable to continue honoring their obligations to Employees in an efficient and cost-effective manner.

37. I believe that the total amount sought to be paid by the Wages Motion is modest compared to the magnitude of the Debtors' overall business. Furthermore, I believe the relief requested in the Wages Motion is necessary to avoid immediate and irreparable harm and is in the best interests of the Debtors, their estates, and all parties in interest.

E. Insurance Motion

38. Pursuant to the *Emergency Motion of Debtors for Interim and Final Orders* (I) Authorizing Debtors to (A) Continue Insurance Policies, Surety Bonds, and Letters of Credit and (B) Satisfy Obligations Related Thereto; (II) Modifying the Automatic Stay to Permit Employees to Proceed with Workers' Compensation Claims; and (III) Granting Related Relief filed contemporaneously herewith (the "Insurance Motion"), the Debtors request entry of interim and final orders (i) authorizing, but not directing, them to (a) continue the Insurance Policies, Surety Bonds, and Letters of Credit in accordance with their applicable terms and to perform their obligations with respect thereto during these chapter 11 cases, and (b) pay any obligations arising under or related to the Insurance Policies, Surety Bonds, and Letters of Credit, whether incurred

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before or after the Petition Date; (ii) modifying the automatic stay to permit the Debtors' employees to proceed with any claims they may have under the Workers' Compensation Program; and (iii) granting related relief.

39. The Debtors maintain approximately 100 Insurance Policies that are underwritten by approximately 60 Insurance Carriers. The Insurance Policies provide coverage for both general and commercial business risks, including, but not limited to, coverage for the Debtors' real and personal property, builder's risk, general liability, professional liability (including medical malpractice liability), crime liability, cyber liability, directors and officers' liability, fiduciary and employed lawyers liability, pollution liability, automobile liability, aviation liability related to emergency air transportation for patients, employment practices liability, workers' compensation, and stop-loss coverage in connection with the Debtors' self-insured medical plans and value-based care contracts with third parties. In addition, certain of the Insurance Policies provide layers of excess liability coverage. A detailed list of the Insurance Policies currently maintained by the Debtors is annexed to the Insurance Motion as <u>Exhibit C</u>.

40. The Debtors incur various obligations in connection with their Insurance Policies, including obligations in respect of Insurance Premiums, Insurance Financing Agreements, Deductibles and SIRs, the Workers' Compensation Program, the Captive Insurer Program, and Insurance Fees owed to Insurance Brokers and third-party administrators.

41. The Debtors are required by certain statutes, rules, and regulations to provide Surety Bonds for the benefit of certain third parties, often governmental units or other public agencies, to secure certain of the Debtors' payment or performance obligations. These obligations relate to, among other things: utilities, Medicare/Medicaid programs, litigation, leases,

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permits, and insurance. A detailed list of the Surety Bonds currently maintained by the Debtors is annexed to the Insurance Motion as <u>Exhibit D</u>.

42. In addition, the Debtors obtain various letters of credit for the benefit of third parties to support their obligations related to, among other things: federal employee loans, leases, workers' compensation insurance, and other insurance-related obligations. A detailed list of the letters of credit currently maintained by the Debtors is attached to the Insurance Motion as <u>Exhibit E</u>. The Debtors' reimbursement obligations to the Letter of Credit issuers are supported by cash collateral on deposit in certain bank accounts maintained by the Debtors.

43. I believe that continuation and renewal of the Insurance Policies and entry into new Insurance Policies are essential to preserving the value of the Debtors' businesses, properties, and assets. I understand that, in many cases, coverage provided by the Insurance Policies is required by the regulations, laws, and contracts that govern the Debtors' commercial activities, including the Bankruptcy Code and the Operating Guidelines and Reporting Requirements for Debtors in Possession and Trustees (the "**Operating Guidelines**") published by the U.S. Trustee.

44. I understand that, in certain states, the Debtors' physicians are required by law to carry medical malpractice insurance in order to practice. Thus, if the Captive Insurer Program were to terminate, the Debtors and their physicians would have to seek coverage elsewhere, potentially at much higher costs. Further, should the Debtors' physicians provide care while uninsured, they would be left exposed to potential personal liability from medical malpractice claims, and they would be acting in violation of state laws and regulations. As such, physicians who rely on coverage from TRACO may refuse to continue to work for the Debtors and could seek employment elsewhere. Accordingly, I believe the Debtors' operations would

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experience significant disruption to the detriment of patients if the Debtors were not allowed to continue the Captive Insurer Program.

45. Moreover, I believe the Debtors could be exposed to significant liability if the Insurance Policies were allowed to lapse or terminate as they would not have insurance coverage to protect against certain risks and liabilities. I believe such exposure could detrimentally impact the success of these chapter 11 cases—in particular, if an uninsured loss were to occur. In addition, I understand that failure to timely pay the outstanding Insurance Premium could expose the Debtors to potential penalties or termination of their Insurance Policies. Further, if the Debtors fail to pay their Insurance Premium, it may result in carriers refusing to renew Insurance Policies or seeking to charge higher rates for policy renewals.

46. Further, it is my understanding that in many of the jurisdictions in which the Debtors operate their business, the Debtors are required to maintain workers' compensation coverage in accordance with applicable law. If the Debtors fail to maintain the workers' compensation coverage for certain states, they may be prohibited from operating in those states. Also, if eligible workers' compensation claimants do not receive timely payments for prepetition employment-related injuries, I believe it would negatively impact the financial well-being and morale of those claimants and, in turn, the Debtors' entire employee base, potentially resulting in employee departures. Accordingly, I believe that maintaining the Workers' Compensation Program and satisfying all workers' compensation claims in connection therewith are crucial to the Debtors' continued operations and the success of the Debtors' ongoing chapter 11 process.

47. Similarly, I understand that, to continue their business operations during the chapter 11 cases, the Debtors must be able to provide financial assurances to their contract counterparties and the regulatory agencies that oversee certain aspects of the Debtors' operations.

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This requires the Debtors to maintain their existing Surety Bonds and Letters of Credit in the ordinary course of business, including the payment of premiums and fees as and when they come due, providing the sureties and issuers with collateral, renewing or potentially acquiring additional bonding capacity or letters of credit, as needed, and executing other agreements, as needed, in connection with the Surety Bonds and Letters of Credit.

48. Accordingly, based on the foregoing, I believe that the relief requested in the Insurance Motion is in the best interests of the Debtors, their estates, and all other parties in interest and should be approved.

F. Taxes Motion

49. Pursuant to the *Emergency Motion of Debtors for an Order (I) Authorizing Debtors to Pay Certain Prepetition Taxes and Fees and (II) Granting Related Relief* filed contemporaneously herewith (the "**Taxes Motion**"), the Debtors request entry of an order (i) authorizing, but not directing, the Debtors to satisfy all Taxes and Fees due and owing to various federal, state, and local taxing and regulatory authorities (collectively, the "**Taxing and Regulatory Authorities**") that arose prior to the Petition Date, including all Taxes and Fees subsequently determined by audit or otherwise to be owed for periods prior to the Petition Date, and to pay any postpetition amounts that become due and owing to the Taxing and Regulatory Authorities in the ordinary course during these cases; and (ii) granting related relief.

50. I understand that the taxes and regulatory assessments the Debtors typically incur generally fall into the following categories: Income and Related Taxes, Sales and Use Taxes, Property Taxes, Regulatory and Other Taxes and Fees, Supplemental Medicaid Program Fees, and Audits and Assessments (collectively, the "**Taxes and Fees**"). I understand that approximately

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\$168.2 million in Taxes and Fees relating to periods prior to the Petition Date will come due and owing to the Taxing and Regulatory Authorities after the Petition Date.

51. As more fully described in the Taxes Motion, I understand that failure to pay the Taxes and Fees, as applicable, may cause the Taxing and Regulatory Authorities to take precipitous action, including, but not limited to, asserting liens, preventing the Debtors from conducting business in the ordinary course in the applicable jurisdictions in which they operate, and potentially holding directors and officers personally liable, all of which would disrupt the Debtors' day-to-day business operations, potentially impose significant costs of the Debtors' estates and their creditors, and hinder the Debtors' efforts to successfully reorganize. Based on the foregoing, I believe that the relief requested in the Taxes Motion is in the best interest of the Debtors, their estates, and all parties in interest and should be approved

G. Vendor Motion

52. Pursuant to the *Emergency Motion of Debtors for Interim and Final Orders* (*I*) *Authorizing Debtors to Pay* (*A*) *Critical Vendor Claims, (B) Lien Claims, and (C) 503(B)(9) Claims; and (II) Granting Related Relief* filed contemporaneously herewith (the "**Vendor Motion**"), the Debtors request (i) authority, but not direction, to pay in the ordinary course of business, based on their business judgment, prepetition amounts owed to (a) Critical Vendors, (b) Lien Claimants, and (c) certain vendors that have delivered goods to the Debtors in the ordinary course of business within twenty (20) days before the Petition Date and whose prepetition claims are thus entitled to administrative expense priority status under section 503(b)(9) of the Bankruptcy Code (the "**503(b)(9) Claimants**"); and (ii) related relief.

53. The Debtors' ability to provide continuity of care to their patients depends on, among other things, their relationships with vendors. The Debtors work with numerous

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providers of goods and services, including distributors of medical supplies and highly specialized medical equipment, and in many cases, the ability to find replacement vendors for these goods and services would be difficult, if not impossible. Without access to such critical medical equipment and supplies, I believe the Debtors will be at risk of Vendors halting their supply of goods and services needed for the Debtors to deliver medical treatment, which would put patients at risk. The Debtors, with the assistance of their advisors, undertook a thorough analysis using certain criteria described more fully in the Vendor Motion to determine which of the Debtor's vendors are critical to their ability to operate hospitals and medical centers providing patient services. As a result of this analysis, the Debtors identified the universe and type of vendors whose support is essential to the Debtors' ability to preserve and enhance value through the seamless transition of their operations into chapter 11 and ensure that these chapter 11 cases do not negatively impact patient care (each, a "**Critical Vendor**" and, collectively, the "**Critical Vendors**"). The Critical Vendors fall into three general categories: (i) Patient Care and Safety Vendors; (ii) RCM Vendors, and (iii) IT and Critical Administrative Services Vendors.

54. As further described in the Vendor Motion, to operate and maintain their hospitals and medical centers, the Debtors rely on a constant flow of supplies and services, including medical equipment, medical supplies, medication, and mission-critical services that support regulatory compliance, audits, and operations (the "**Patient Care and Safety Vendors**"). These supplies and services are critical to the health and welfare of the Debtors' patients, and a disruption in the provision of such goods and services would jeopardize the Debtors' ability to safely operate their medical centers and maintain high standards of patient care and safety. In some cases, local, state, and/or federal law require the Debtors rely on the Patient Care and Safety Vendors. Therefore, the Debtors rely on the Patient Care and Safety

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Vendors to provide uninterrupted access to goods and services for the health and welfare of their patients, the integrity of their facilities, compliance with regulatory laws, and the quality of medical care provided.

55. As further described in the Vendor Motion, revenue cycle management ("**RCM**") is the process by which healthcare providers track patient care episodes from initial registration and appointment scheduling through the final payment by payors (such as insurance providers, Medicare, or Medicaid) and patients for their portion of co-pays and co-insurance for medical services provided. The Debtors sub-contract with various RCM Vendors to manage portions of this process, such as collecting information, treatment history, and insurance coverage from patients, coding medical procedures and diagnoses, determining the appropriate billable charges, submitting claims to insurance companies, collecting and processing payments from patients, and collecting payments from third-party payors. Generally, once a clinician provides medical services to a patient, the Debtors work with RCM Vendors to determine insurance coverage and bill the appropriate payor. The RCM Vendors are therefore critical to the Debtors' operations and directly tied to the Debtors' ability to generate revenue.

56. As further described in the Vendor Motion, the Debtors rely on certain vendors to provide accounting and payment services, administrative services, and specialized information technology infrastructure necessary for the administration of the Debtors' day-to-day operational activities, including certain finance, medical operations, and billing support functions (the "**IT and Critical Administrative Services Providers**"). The services supplied by the IT and Critical Administrative Services are highly integrated into the Debtors' business operations and, in some instances, are designed specifically for use by the Debtors. Due to the extensive development timeline associated with producing replacement technologies, the time and

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costs associated with transitioning from an IT and Critical Administrative Services Provider to a new provider would likely be significant and detrimental to the Debtors' estates.

57. For the avoidance of doubt, the Debtors, in their sole discretion, make the determination as to whether a vendor is a Critical Vendor on a case-by-case basis. Jeopardizing the Debtors' relationships with any of the Critical Vendors and attempting to procure the products and services that Critical Vendors provide from replacement vendors, if even available, would impose a severe strain on the Debtors' business operations and would likely result in substantially increased costs and significant loss of revenue due to delays in procurement. Even a temporary interruption of the provision of the goods and services provided by the Critical Vendors would impede the Debtors' operations, and the cumulative impact of such events could have a catastrophic adverse effect on patient care and the Debtors' operations and, in turn, these chapter 11 cases. I believe that payment of the Critical Vendor Claims will not create an imbalance in the Debtors' cash flow because payment of these claims will allow the Debtors to continue operating hospitals and medical centers and ensure continued patient care and safety.

58. The Debtors routinely do business with a number of vendors that may be able to assert a variety of statutory, common law, or possessory liens against the Debtors and their property if the Debtors fail to pay for certain goods delivered or services rendered (each, a "Lien Claimant"). These Lien Claimants perform various services for the Debtors, including the installation and repair of certain equipment in the Debtors' facilities, hospital maintenance, repair, and renovation projects, improvement of the Debtors' real property and facilities, logistics services, including shipping, warehousing, and manufacturing component parts necessary for the Debtors' operations and specialized medical equipment, and informational technology services. I believe that payment of the Lien Claims will not create an imbalance in the Debtors' cash flow

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because payment of these claims will allow the Debtors to continue to maintain their business operations fully as they transition into chapter 11 without the risk of such claimants asserting liens against the Debtors and/or property in their possession.

59. Furthermore, the Debtors seek authority, but not direction, to pay the applicable 503(b)(9) Claims as they come due and in the ordinary course of business. The Debtors may have received certain goods from vendors within the 20-day period immediately preceding the Petition Date, thereby giving rise to claims that are accorded administrative priority under section 503(b)(9) of the Bankruptcy Code. Failure to pay the 503(b)(9) Claimants on account of their 503(b)(9) Claims at the outset of these chapter 11 cases—which, due to their administrative expense priority status, must be paid in full upon the effective date of a chapter 11 plan at the latest—could result in the 503(b)(9) Claimants refusing to do business with the Debtors moving forward, which would have an adverse effect on the Debtors' ability to continue operations without disruption. I believe that payment of the 503(b)(9) Claims will allow the Debtors to continue to maintain their business operations fully as they transition into chapter 11 without the risk of such claimants refusing to provide the Debtors with vital medical supplies and equipment.

60. Accordingly, based upon the foregoing, I believe that the relief requested in the Vendor Motion is in the best interests of the Debtors, their estates, and all other parties in interest and should be approved.

H. Refunds Motion

61. Pursuant to the Emergency Motion of Debtors for Interim and Final Orders (I) Authorizing Debtors to (a) Maintain, Administer, Modify, and Renew Their Existing Refund Programs and Pay or Otherwise Honor Prepetition Obligations Related Thereto, and (b) Honor

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Prepetition Health Plan Administration Obligations; and (II) Granting Related Relief filed contemporaneously herewith (the "**Refunds Motion**"), the Debtors request (i) authority to (a) maintain, administer, modify, and renew their existing Refund Programs and pay or otherwise honor prepetition obligations related thereto, and (b) honor prepetition Health Plan Administration Obligations; and (ii) related relief.

62. In the ordinary course of business, the Debtors are required, whether contractually or by various state and federal laws and administrative rules, to account for refunds, reimbursements, or payments, as applicable, to patients and third-party payors, including healthcare insurers, managed care organizations, plan vendors, commercial payors, private pay sources, Medicare, Medicaid, medical service plan and claims administrators, and other governmental and quasi-governmental agencies. The Debtors routinely process refunds, or are subject to offsets or recoupments for reimbursement of overpayments or payments made by or on behalf of patients, resulting from the interaction between the Debtors' billing procedures, patient medical insurance deductibles, and third-party payments, including payments made in connection with extended repayment plans with the applicable federal or state agencies overseeing Medicare and Medicaid (the "**Refund Programs**").

63. In the ordinary course of business, the Debtors administer, deliver, and pay for healthcare services for a third-party health plan (the "**Health Plan**"). The Debtors incur costs associated with providing care to Health Plan beneficiaries seen at their facilities and make payments via a third-party claims processor to affiliated or third-party providers, such as the physicians and other hospital facilities who provide the patient treatment, as necessary to ensure beneficiaries receive guaranteed healthcare coverage.

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64. The Debtors seek to pay or otherwise honor Refunds and prepetition Health Plan Administration Obligations. The Debtors' failure to provide reimbursement for overpayments, continue to operate pursuant to negotiated contractual arrangements, or pay or honor prepetition amounts owed, has potentially deleterious effects on operations and the value of the Debtors' estates. Further, the Debtors risk losing the trust of the impacted Refund Recipients and Health Plan beneficiaries, and new and existing patients alike may be unwilling to engage with the Debtors going forward. If that were to occur, the negative impact on the Debtors' business, their estates, creditors, and patients would be significant and potentially irreversible.

65. Accordingly, based on the foregoing, I believe that continuing the Refund Programs and administering the Health Plan in the ordinary course of the Debtors' business and honoring prepetition obligations arising thereunder are in the best interests of the Debtors, their estates, and all parties in interest and should be approved.

I. Utilities Motion

66. Pursuant to the *Emergency Motion of Debtors for an Order (I) Approving* Debtors' Proposed Form of Adequate Assurance of Payment to Utility Companies; (II) Establishing Procedures for Resolving Objections by Utility Companies; (III) Prohibiting Utility Companies From Altering, Refusing, or Discontinuing Service; and (IV) Granting Related Relief filed contemporaneously herewith (the "Utilities Motion"), the Debtors request entry of an order (i) approving the Debtors' proposed form of adequate assurance of payment to the Utility Companies, (ii) establishing procedures for resolving objections by the Utility Companies relating to the adequacy of the Debtors' proposed adequate assurance, (iii) prohibiting the Utility Companies from altering, refusing, or discontinuing service to, or discriminating against, the

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Debtors on account of the commencement of these chapter 11 cases or outstanding prepetition invoices, and (iv) granting related relief.

67. As more fully described in the Utilities Motion, in the ordinary course of the Debtors' operations, they incur utility expenses, including electricity, telephone, telecommunications, cable, gas, water, waste disposal, sewer, fire protection, and other similar services (collectively, the "**Utility Services**") from a number of utility companies (collectively, the "**Utility Companies**"), which are generally paid on a monthly basis. I believe that preserving utility services on an uninterrupted basis is essential to the Debtors' ongoing operations.

68. Based on their monthly average for the twelve (12) months before the Petition Date, the Debtors estimate that on average, they spend approximately \$8.4 million per month on Utility Services. To provide additional assurance of payment, the Debtors propose to deposit cash into a segregated account in an amount equal to approximately one half of the Debtors' average monthly cost of Utility Services (less any deposits already in place and any amounts supported by a surety bond issued in favor of any such Utility Company that are in excess of any outstanding prepetition amounts), (the "Adequate Assurance Deposit"), calculated, where practicable, using the historical average for such payments during the twelve (12) months prior to the Petition Date. The Debtors estimate that the Adequate Assurance Deposit will be approximately \$3.5 million. Such Adequate Assurance Deposit will further assure the Utility Companies of payment for postpetition services.

69. Furthermore, I believe the Adequate Assurance Procedures are necessary for the Debtors to effectuate their chapter 11 strategy without unnecessary and costly disruptions on account of discontinued utility services. If the Adequate Assurance Procedures are not approved, the Debtors likely will be confronted with and forced to address numerous requests by

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their utility providers at a critical time for their business. I understand that the Debtors' utility providers could unilaterally decide that they are not adequately protected and, therefore, may make exorbitant demands for payment to continue providing service or discontinue providing service to the Debtors altogether. Such an outcome could jeopardize the Debtors' operations and their ability to maximize the value of their estates.

70. Accordingly, on behalf of the Debtors, I respectfully submit that the relief requested in the Utilities Motion is in the best interests of the Debtors' estates, and should be granted.

J. Patient Privacy Procedures Motion

71. Pursuant to the *Emergency Motion of Debtors for an Order (I) Authorizing the Implementation of Procedures to Protect Confidential Patient Information and (II) Granting Related Relief* filed contemporaneously herewith (the "**Patient Privacy Procedures Motion**"), the Debtors request (i) authority to implement procedures to protect confidential information and (ii) related relief. Specifically, the Debtors are requesting their claims and noticing agent be allowed to maintain a list of current and former patients (the "**Patient List**"), whose information may be protected under HIPAA and state law.

72. The Debtors, as healthcare providers, are subject to various laws and regulations regarding the protection and confidentiality of patient information, including HIPAA. These regulations impose stringent standards on healthcare providers and establish significant penalties for any healthcare provider that improperly uses or discloses patient information. If the Debtors were to violate these laws, it could expose them to severe monetary penalties that could threaten the success of these chapter 11 cases.

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73. Accordingly, the Debtors are requesting they be allowed to omit any reference to current or former patients from the consolidated list of creditors and from any certificate of service and to file redacted versions of the their schedules of assets and liabilities and statement of financial affairs that redact the patients' protected health information ("**PHI**"), such as the names and any other PHI. In addition, the Debtors are requesting that, to the extent any paper filed or to be filed includes patients' PHI, the Debtors be authorized to redact the patients' PHI from such filing. Moreover, when the Debtors, or Kroll on behalf of the Debtors, serve any paper upon any person on the Patient List, the Debtors shall note in the respective certificate of service that the parties served include persons on the Patient List. The Debtors are proposing that any papers filed in these chapter 11 cases from which the Debtors have redacted the patients' PHI may be reviewed without redactions by: (i) the Court and to the United States Trustee for the Southern District of Texas, upon request, and (ii) any applicable state regulatory agency (through the respective state attorney general), and any other party in interest only after the Court has entered an order, after notice and a hearing, authorizing the Debtors to do so.

74. The Debtors also request to continue their storage and maintenance of patient records in the ordinary course, including to transfer or pay any third-party provider to maintain certain such records as appropriate and determined in the Debtors' business judgment and pursuant to all applicable federal or state laws and regulations.

75. Absent the requested relief being granted, the Debtors may, by fulfilling their duty to disclose information under the Bankruptcy Code (i) violate HIPAA or any other applicable healthcare privacy laws or other contractual obligations, thereby exposing them to severe monetary penalties that could threaten the Debtors' ability to consummate a successful

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restructuring transaction and (ii) unnecessarily and unlawfully jeopardize the privacy of the Patients.

76. I believe the relief requested in the Patient Privacy Procedures Motion appropriately balances the need to maintain confidential patient information under HIPAA with the need for adequate disclosure under the Bankruptcy Code. Moreover, I believe it is in the best interest of the Debtors' estates, their creditors, and all other parties in interest, and should be approved.

K. Schedules and Statements Motion

77. Pursuant to the *Emergency Motion of Debtors for an Order (I) Extending Time to File (A) Schedules of Assets and Liabilities, (B) Schedules of Current Income and Expenditures, (C) Schedules of Executory Contracts and Unexpired Leases, (D) Statements of Financial Affairs, and (E) Rule 2015.3 Financial Reports,* filed contemporaneously herewith (the "**Schedules and Statements Motion**"), the Debtors request the authority to extend the deadline by which the Debtors must file their (a) schedules of assets and liabilities, (b) schedules of current income and expenditures, (c) schedules of executory contracts and unexpired leases, and (d) statements of financial affairs by 46 days, for a total of 60 days from the Petition Date, without prejudice to the Debtors' ability to request additional extensions for cause shown.

78. I am advised that section 521 of the Bankruptcy Code and Bankruptcy Rule 1007(c) generally requires debtors to file Schedules and Statements within 14 days after their petition date. I am also advised that under Bankruptcy Rule 1007(c), the Court has the authority to extend the time required for filing the Schedules and Statements "for cause." I believe cause exists for granting the extensions requested in the Schedules and Statements Motion because of the voluminous information the Debtors must compile to complete the Schedules and Statements.

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Collecting the necessary information requires a significant expenditure of time and effort on the part of the Debtors, their employees, and their professional advisors in the near term, when these resources would be best used to stabilize the Debtors' business operations at the outset of these cases.

79. Additionally, pursuant to the Schedules and Statements Motion, the Debtors request that the Court grant an extension until the later of (i) 15 days after the initial meeting of creditors to be held pursuant to section 341 of the Bankruptcy Code; and (ii) 60 days from the Petition Date, for the Debtors to either file their initial reports of financial information with respect to entities in which their chapter 11 estates hold a controlling or substantial interest, as set forth in Bankruptcy Rule 2015.3, or to file a motion with the Court seeking a modification of such reporting requirements for cause.

80. I have been advised that Bankruptcy Rule 2015.3 requires a debtor, by no later than seven days prior before the date set for the 341 Meeting and no less than every six months thereafter, to file periodic financial reports of the value, operations and profitability of each entity that is not a publicly traded corporation or a debtor in the chapter 11 cases, and in which the estate holds a substantial or controlling interest. I am also advised that pursuant to Bankruptcy Rule 9006(b)(1), the Court has the authority to enlarge the period of time to file the 2015.3 Reports "for cause" and that under Bankruptcy Rule 2015.3(d), the Court can modify the reporting requirements for cause, including that the debtor is "not able, after a good faith effort, to comply with those reporting requirements, or that the information . . . is publicly available."

81. The Debtors consist of 167 separate entities, and are obligated to file 2015.3 Reports for 21 non-debtor subsidiaries, in which there is a presumption that the Debtors hold a "substantial or controlling" equity interest, and none of which are publicly traded corporations.

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Thus, I believe cause exists to extend the deadline for filing the Rule 2015.3 Reports based on (i) the size and complexity of the Debtors' business; and (ii) the substantial burdens imposed by compliance with Bankruptcy Rule 2015.3 in the early days of these chapter 11 cases. Extending the deadline for the initial 2015.3 Reports also will enable the Debtors to work with their financial advisors and the U.S. Trustee to determine the appropriate nature and scope of the 2015.3 Reports and any proposed modifications to the reporting requirements established by Bankruptcy Rule 2015.3.

82. Accordingly, based on the foregoing, I believe that the relief requested in the Schedules and Statements Motion is in the best interest of the Debtors, their estates, and all other parties in interest and should be approved.

L. Creditors Matrix Motion

83. Pursuant to the Emergency Motion of Debtors for Order (1) Authorizing Debtors to (A) File a Consolidated Creditors Matrix and a Consolidated List of 30 Largest Unsecured Creditors, and (B) Redact Certain Personal Identification Information; (II) Authorizing Service of Parties in Interest by Email; and (III) Approving Form and Manner of Notifying Creditors of Commencement of Chapter 11 Cases and Other Information filed contemporaneously herewith (the "Creditors Matrix Motion"), the Debtors request (i) authority to (a) file a consolidated creditors matrix (the "Consolidated Creditors Matrix") and a consolidated list of the Debtors' thirty (30) largest unsecured creditors (the "Consolidated Top 30 Creditors List"), and (b) redact the addresses and email addresses of individuals that are the Debtors' current and former employees, directors, interest holders, contractors, creditors, other parties in interest—including the Debtors' current and former patients—and other individuals, as necessary, and any other information required to be redacted, to the extent applicable or required

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by law; (ii) authority to serve parties in interest by email; and (iii) approval of the form and manner of notifying creditors of the commencement of these chapter 11 cases and other information.

84. I am advised that Bankruptcy Rule 1007 requires each debtor to file a list containing names and addresses of all creditors, including individuals, as well as a separate list of creditors holding the largest unsecured claims against each debtor. Because the preparation of separate lists of creditors for each Debtor would be expensive, time consuming, and administratively burdensome, the Debtors request authority to file one Consolidated Creditors Matrix for all Debtors. Further, because a significant number of creditors may be shared amongst the Debtors, the Debtors request authority to file the Consolidated Top 30 Creditors List for all Debtors. I believe that the Consolidated Creditors Matrix and the Consolidated Top 30 Creditors List will help alleviate administrative burden, costs, and the possibility of duplicative service.

85. I also believe that cause exists to authorize the Debtors to redact the addresses and email addresses for individuals that are the Debtors' current and former employees, directors, interest holders, contractors, creditors, other parties in interest—including the Debtors' current and former patients—and other individuals, as necessary, and any other information required to be redacted, to the extent applicable or required by law, from the Consolidated Creditors Matrix, the Consolidated Top 30 List, and other filings made in these chapter 11 cases because such information could be used, among other things, to perpetrate identity theft, and poses potential safety or other privacy concerns.

86. I further believe that cause exists to authorize the Debtors to serve their creditors by email, where an email account is available to the Debtors. Although I am told that the Bankruptcy Rules generally require notices to be served on creditors at their addresses, it is my understanding bankruptcy courts are given significant latitude to modify the general rule, and

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bankruptcy courts have explicit authority to modify the manner in which notice is given. The Debtors serve many of their patients through online platforms and often communicate with them through electronic means. Not only is email service likely the most efficient and cost-effective manner by which service of all interested parties can be completed, I believe it is also more likely to facilitate creditor responses. In addition, I believe this method of service will help alleviate administrative burdens and costs on the Debtors' estates.

87. Finally, I am advised that, in compliance with the requirements of Bankruptcy Rule 2002(a), the Debtors, through their proposed claims and noticing agent, propose to serve the Notice of Commencement on all parties entitled to notice of commencement of these chapter 11 cases, to advise them of commencement of these chapter 11 cases and the section 341 meeting of creditors. I believe service of the Notice of Commencement on the Consolidated Creditors Matrix will not only prevent the Debtors' estates from incurring unnecessary costs associated with serving multiple notices to the parties listed on the Debtors' Consolidated Creditors Matrix, but will also preserve judicial resources and prevent creditor confusion through the efficient service of critical information.

88. Accordingly, based on the foregoing, I believe that the relief requested in the Creditors Matrix Motion is in the best interests of the Debtors, their estates, and all other parties in interest and should be approved.

<u>Exhibit B</u>

Organizational Chart



